

Seattle_HCAPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

| Provider Number | Hospital Name | Address 1 |
|-----------------|--|------------------------------------|
| 500015 | AUBURN REGIONAL MEDICAL CENTER | 202 N DIVISION STREET PLAZA ONE |
| 500124 | EVERGREEN HOSPITAL MEDICAL CENTER | 12040 NE 128TH STREET |
| 500052 | GROUP HEALTH CENTRAL HOSPITAL | 201 - 16TH AVENUE EAST |
| 500064 | HARBORVIEW MEDICAL CENTER | 325 9TH AVENUE |
| 500039 | HARRISON MEDICAL CENTER | 2520 CHERRY AVENUE |
| 500011 | HIGHLINE MEDICAL CENTER | 16251 SYLVESTER ROAD SW |
| 500079 | MULTICARE GOOD SAMARITAN HOSPITAL | 401 15TH AVENUE SE |
| 500001 | NORTHWEST HOSPITAL | 1550 NORTH 115TH STREET |
| 500051 | OVERLAKE HOSPITAL MEDICAL CENTER | 1035-116TH AVE NE |
| 500014 | PROVIDENCE REGIONAL MEDICAL CENTER EVERETT | 1321 COLBY AVENUE |
| 500021 | SAINT CLARE HOSPITAL | 11315 BRIDGEPORT WAY S W |
| 501338 | SNOQUALMIE VALLEY HOSPITAL | 9575 ETHAN WADE WAY SE |
| 500151 | ST ANTHONY HOSPITAL | 11567 CANTERWOOD |

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| Address 2 | Address 3 | City | State |
|-----------|-----------|------------|-------|
| | | AUBURN | WA |
| | | KIRKLAND | WA |
| | | SEATTLE | WA |
| | | SEATTLE | WA |
| | | BREMERTON | WA |
| | | BURIEN | WA |
| | | PUYALLUP | WA |
| | | SEATTLE | WA |
| | | BELLEVUE | WA |
| | | EVERETT | WA |
| | | LAKEWOOD | WA |
| | | SNOQUALMIE | WA |
| | | GIG HARBOR | WA |

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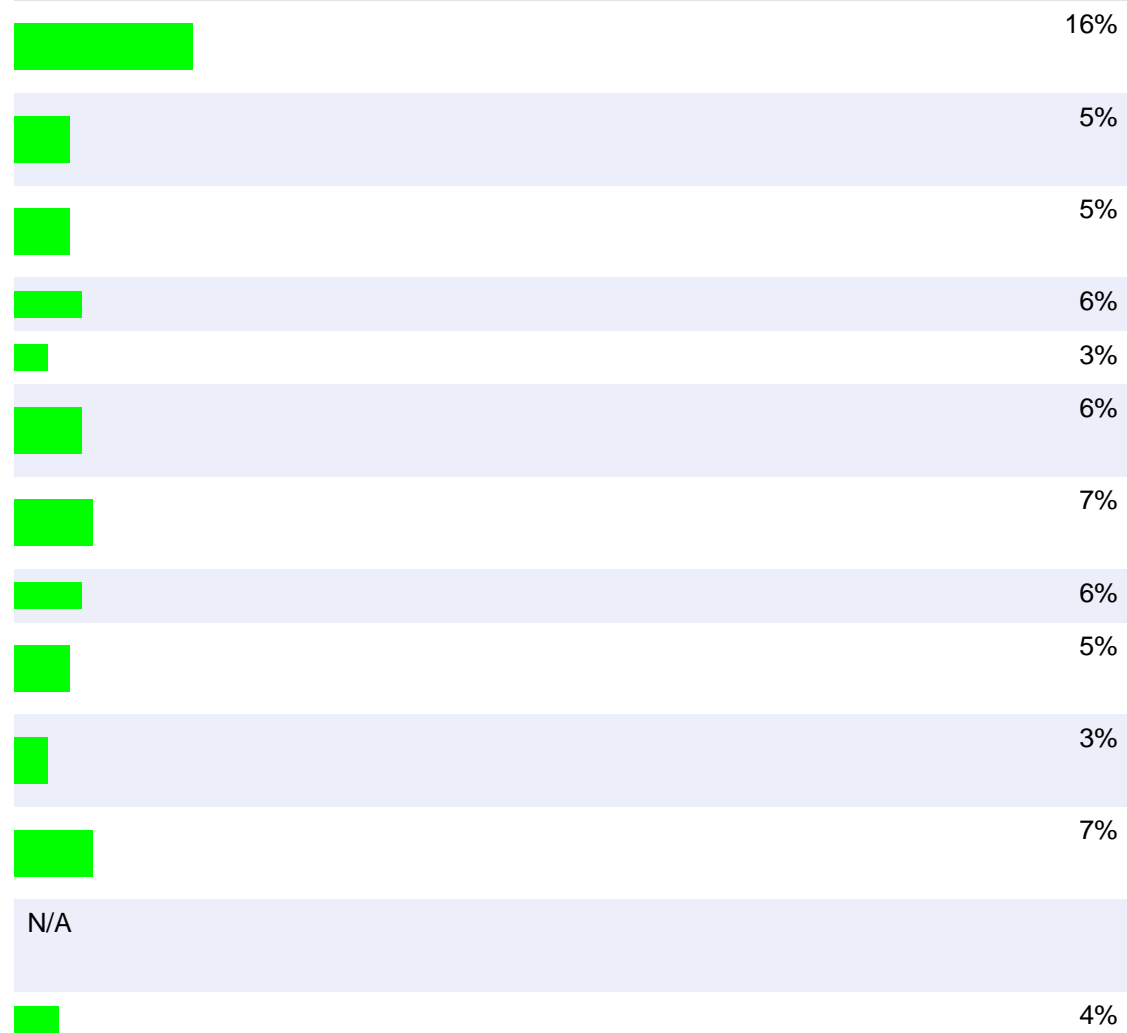
Based on Survey of Patients' Hospital Experiences (HCAHPS)

| ZIP Code | County Name | Phone Number |
|----------|-------------|--------------|
| 98001 | KING | 2538337711 |
| 98034 | KING | 4258991000 |
| 98112 | KING | 2063263000 |
| 98104 | KING | 2067313000 |
| 98310 | KITSAP | 3603773911 |
| 98166 | KING | 2062449970 |
| 98372 | PIERCE | 2536972102 |
| 98133 | KING | 2063640500 |
| 98004 | KING | 4256885000 |
| 98201 | SNOHOMISH | 4252612000 |
| 98499 | PIERCE | 2535881711 |
| 98065 | KING | 4258312300 |
| 98332 | PIERCE | 2535302050 |

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

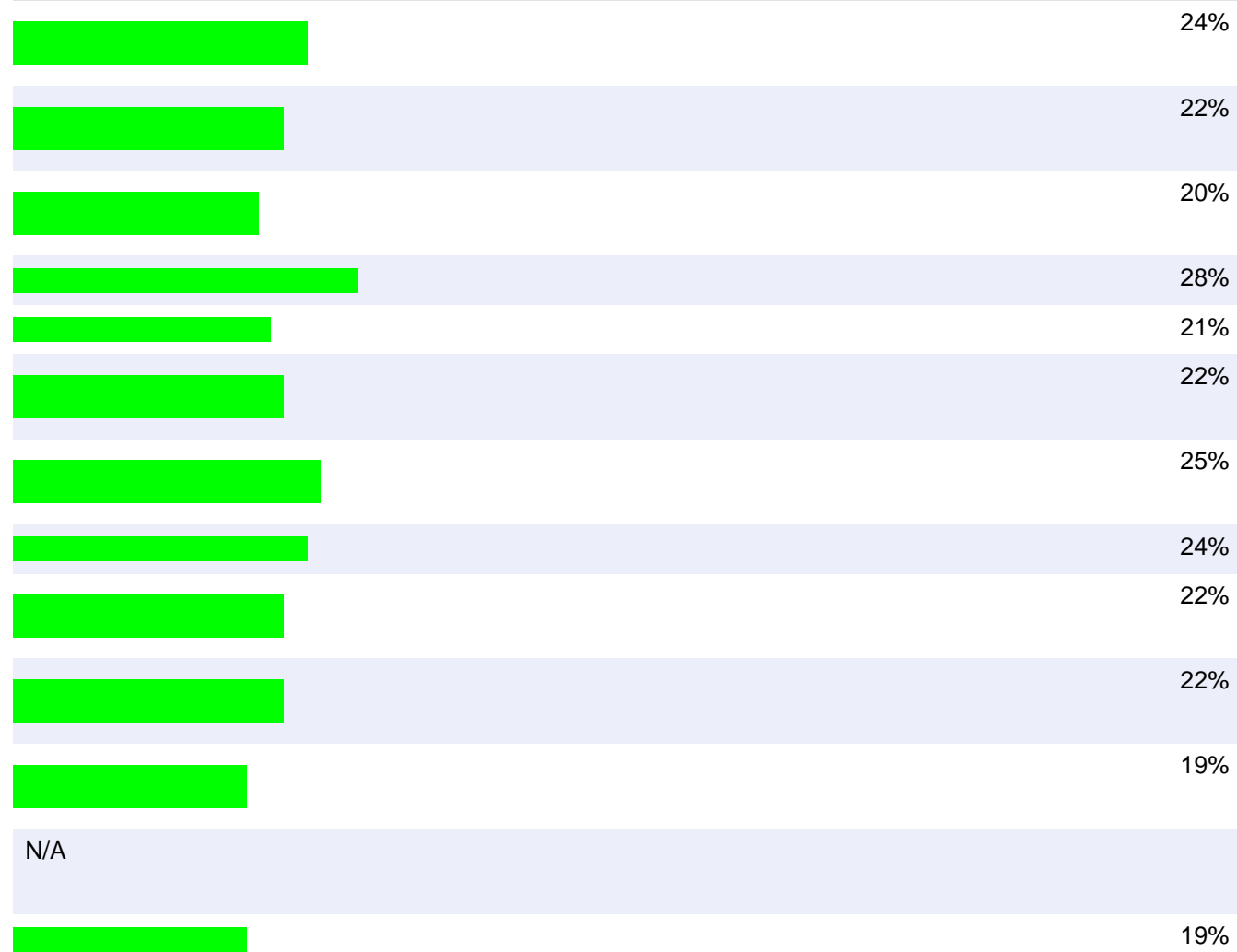
Percent of patients who reported that their nurses "Sometimes" or "Never" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Usually" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

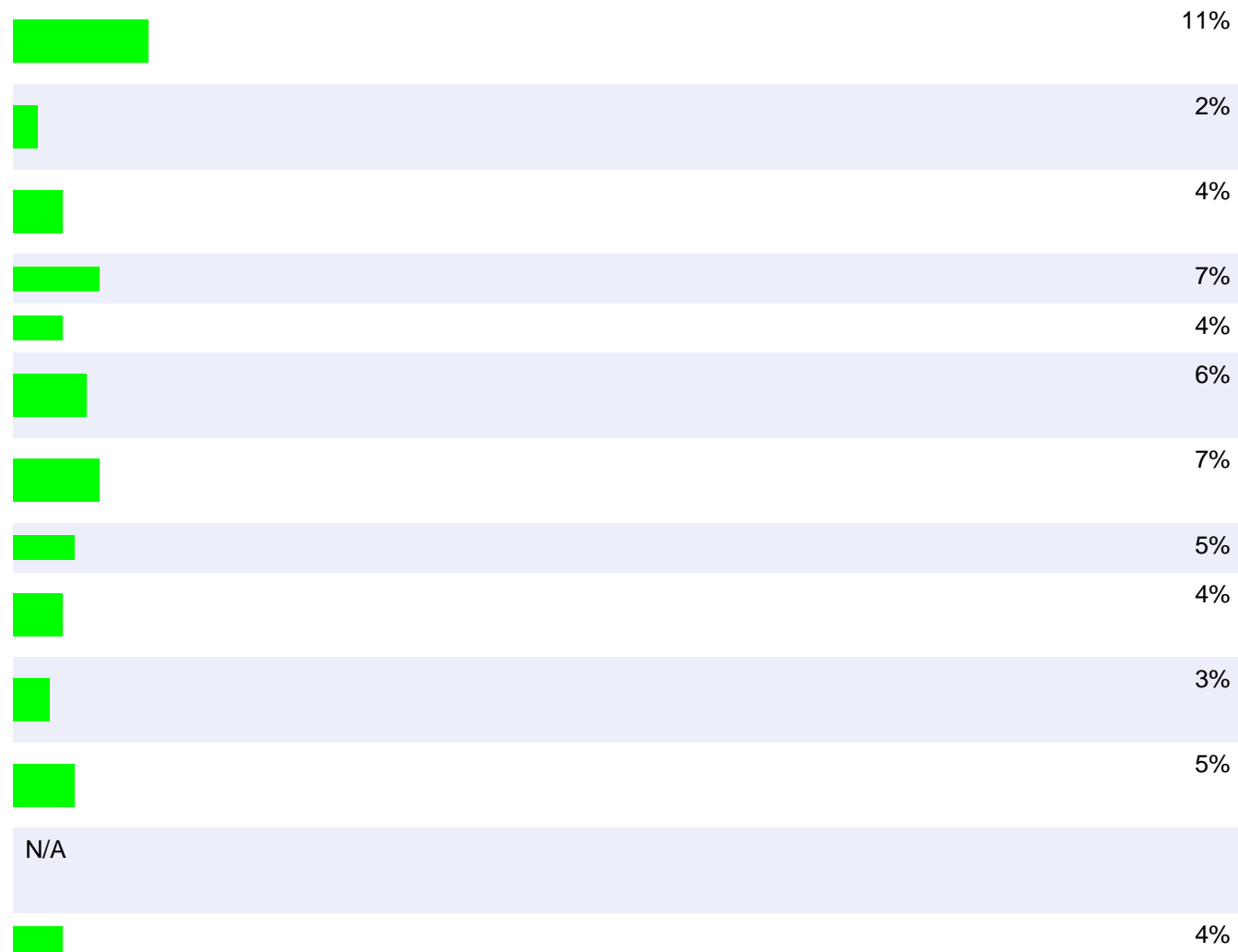
Percent of patients who reported that their nurses "Always" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

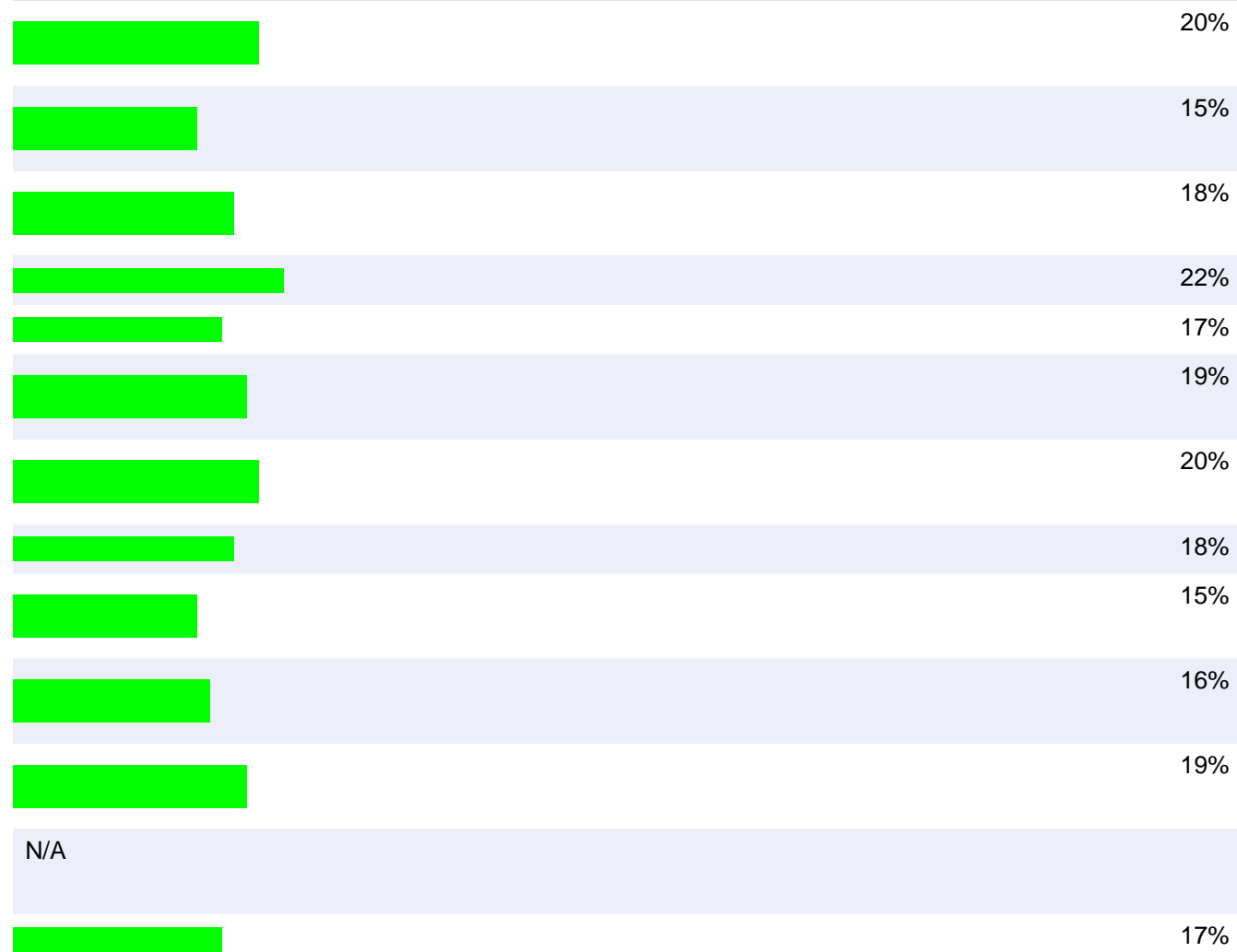
Percent of patients who reported that their doctors "Sometimes" or "Never" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Usually" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

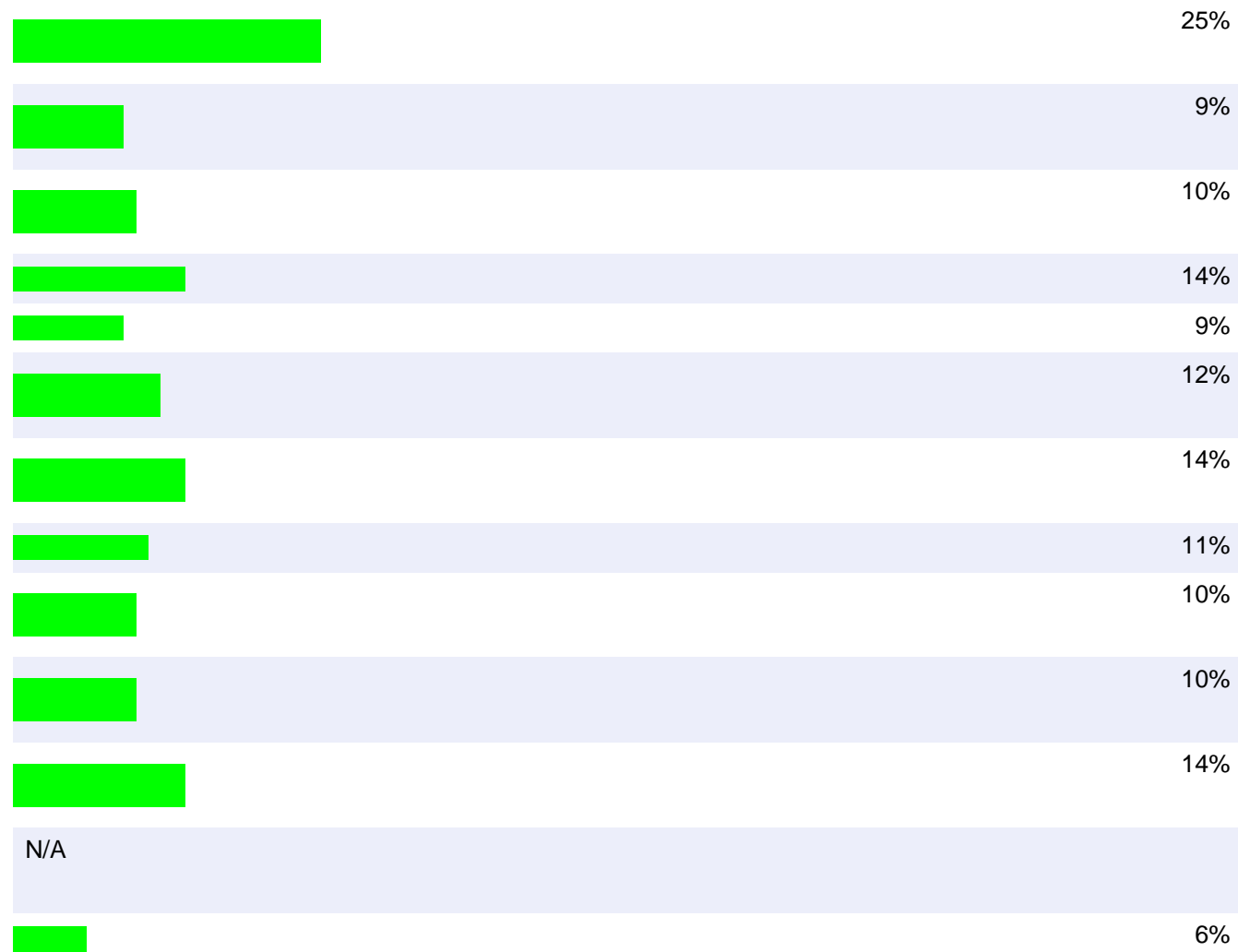
Percent of patients who reported that their doctors "Always" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

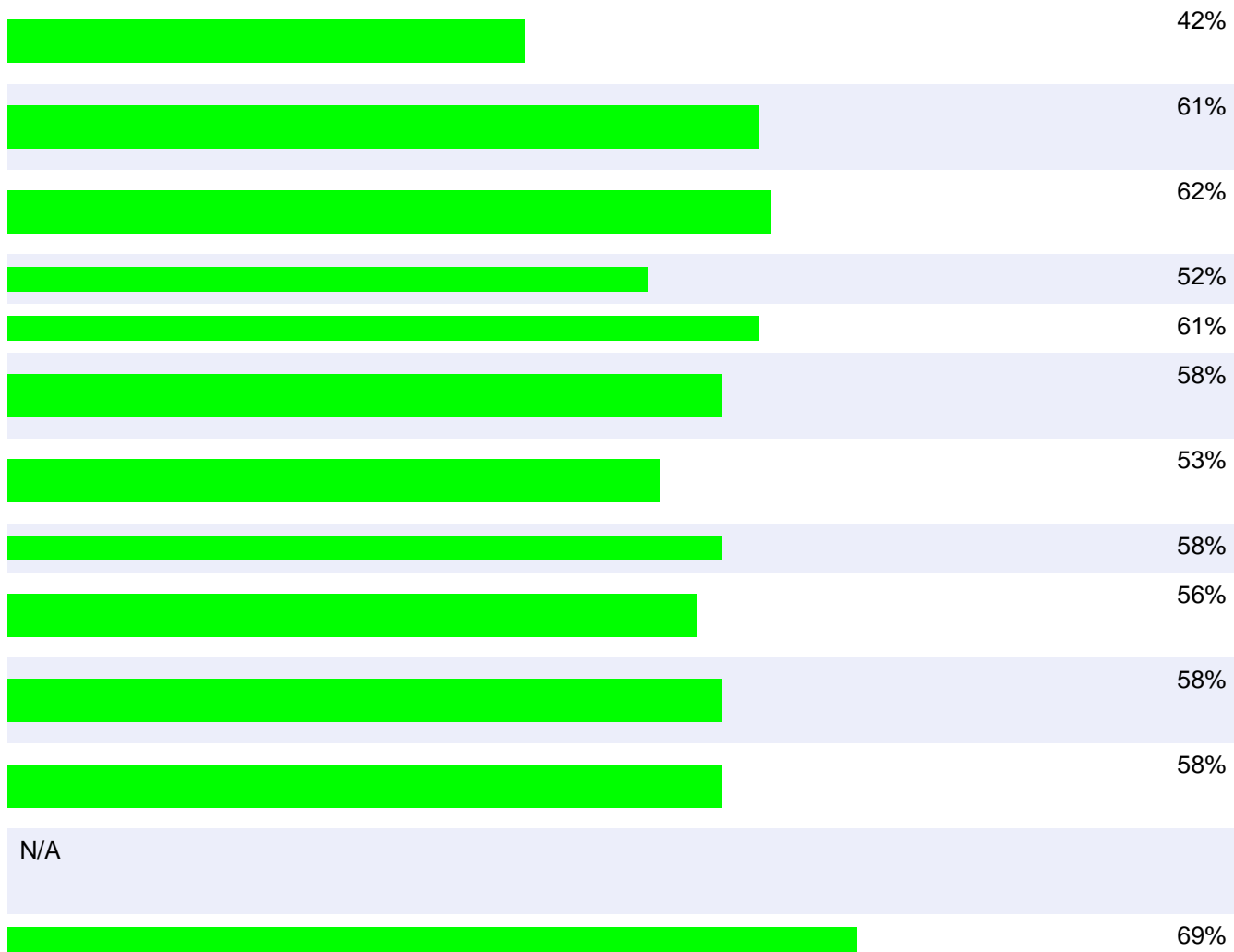
Percent of patients who reported that they "Usually" received help as soon as they wanted.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Always" received help as soon as they wanted.

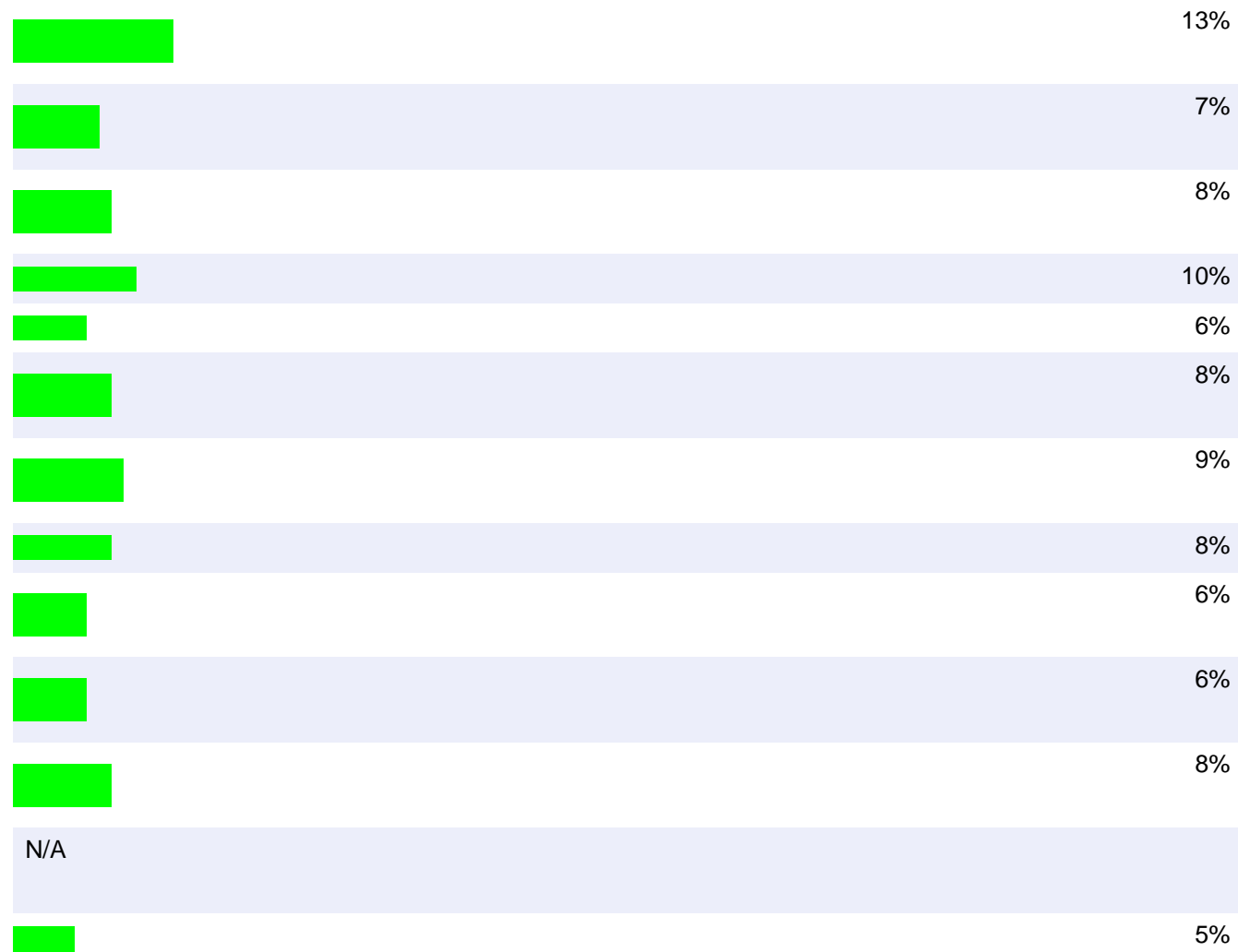


N/A

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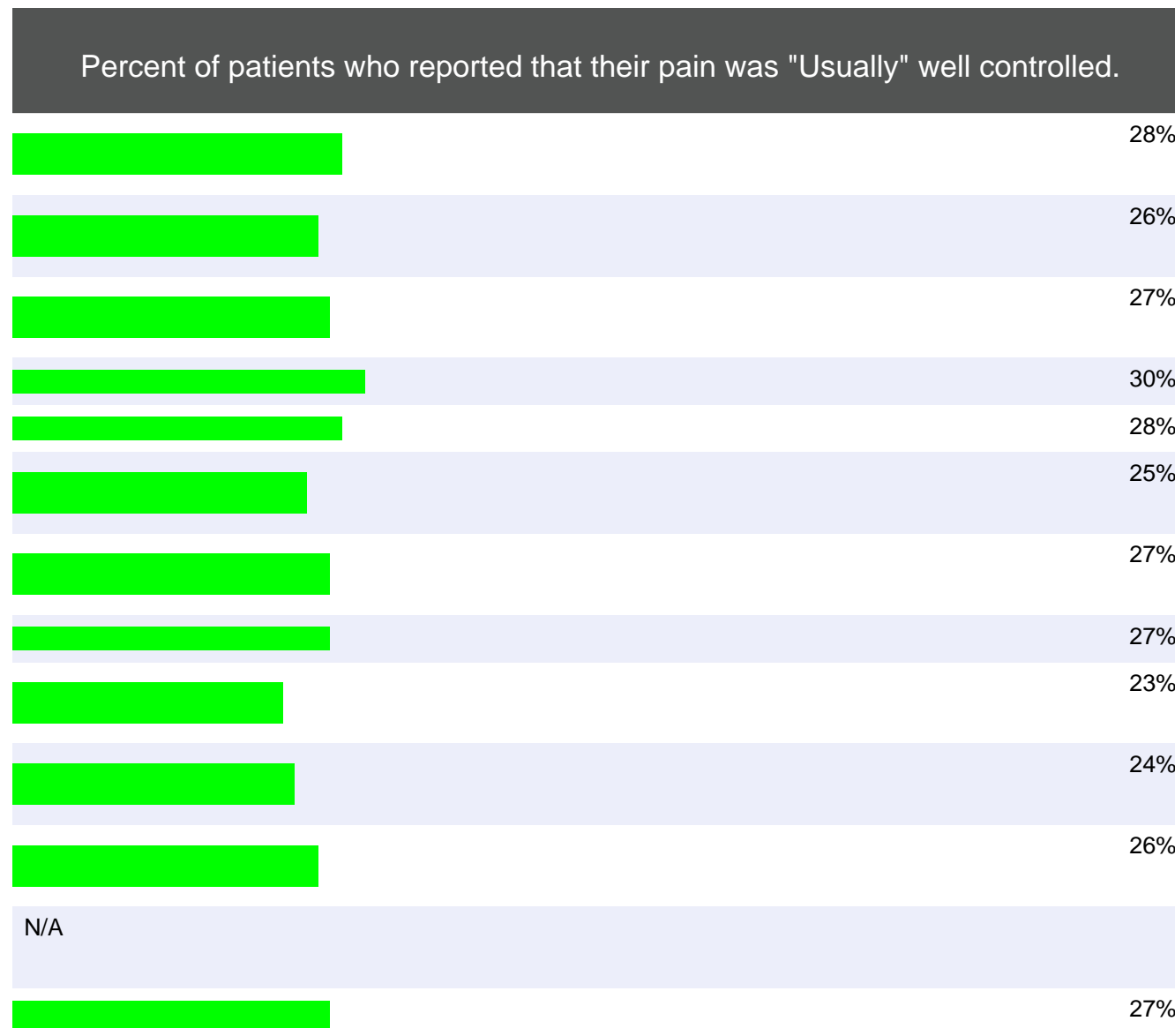
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.



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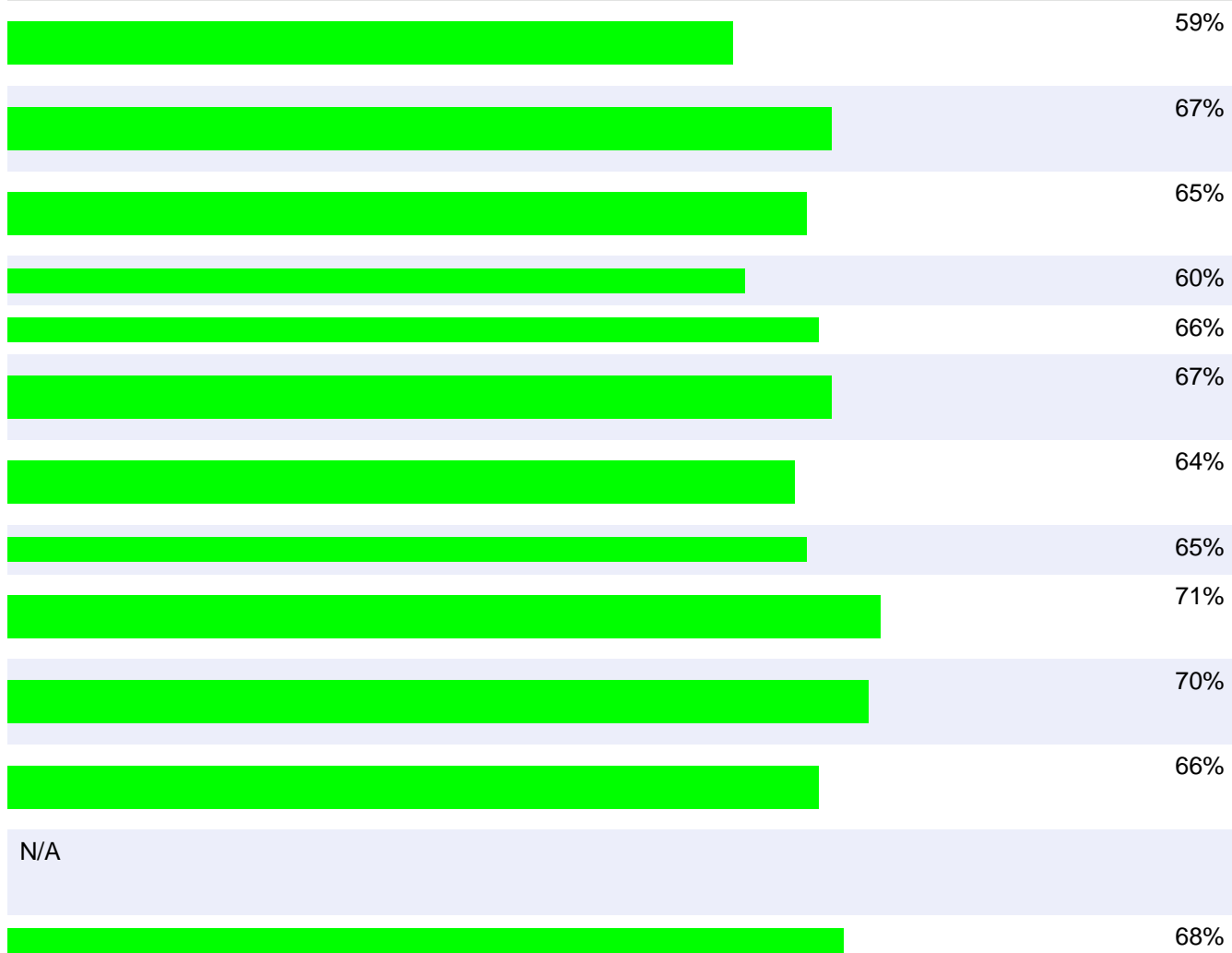
Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

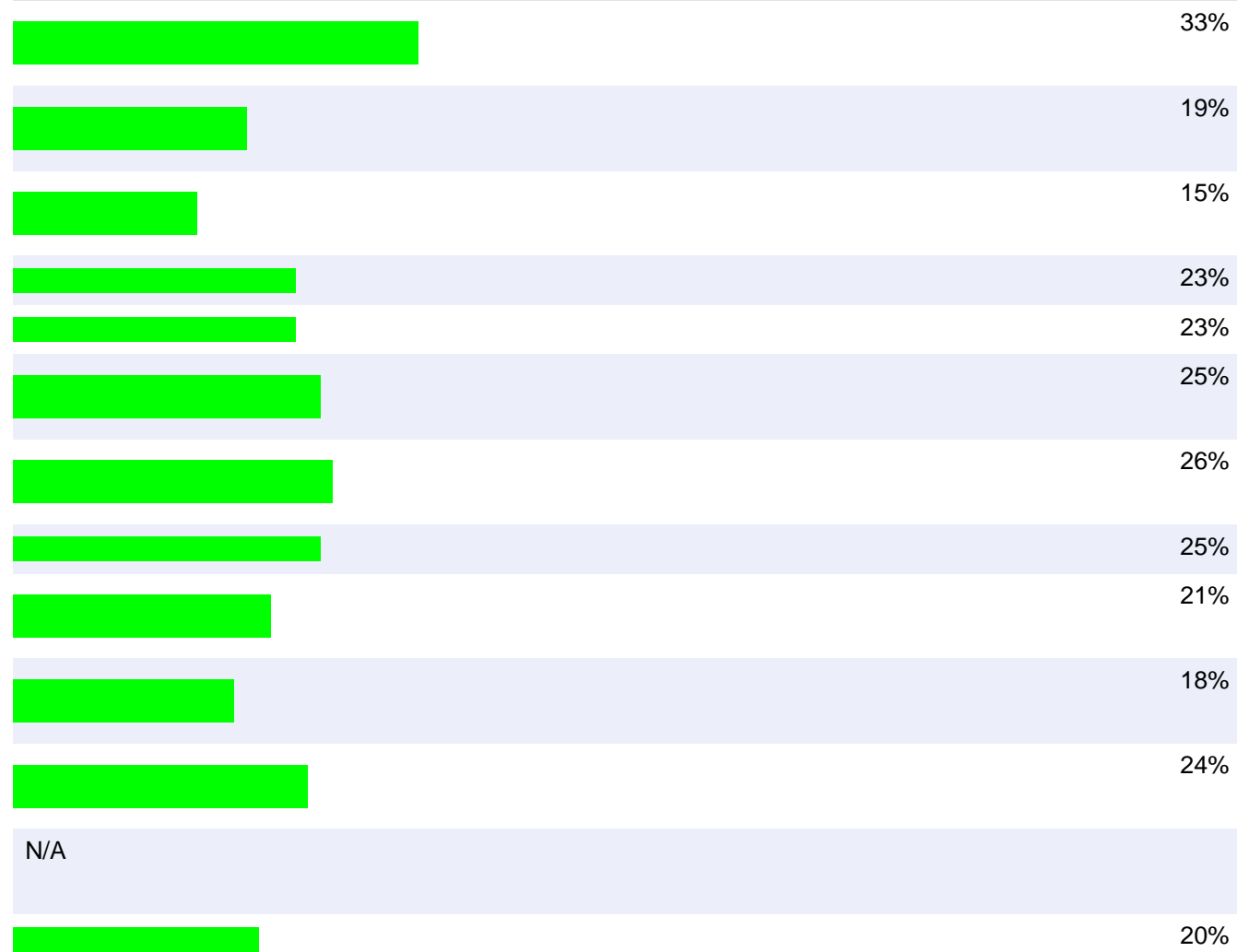
Percent of patients who reported that their pain was "Always" well controlled.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

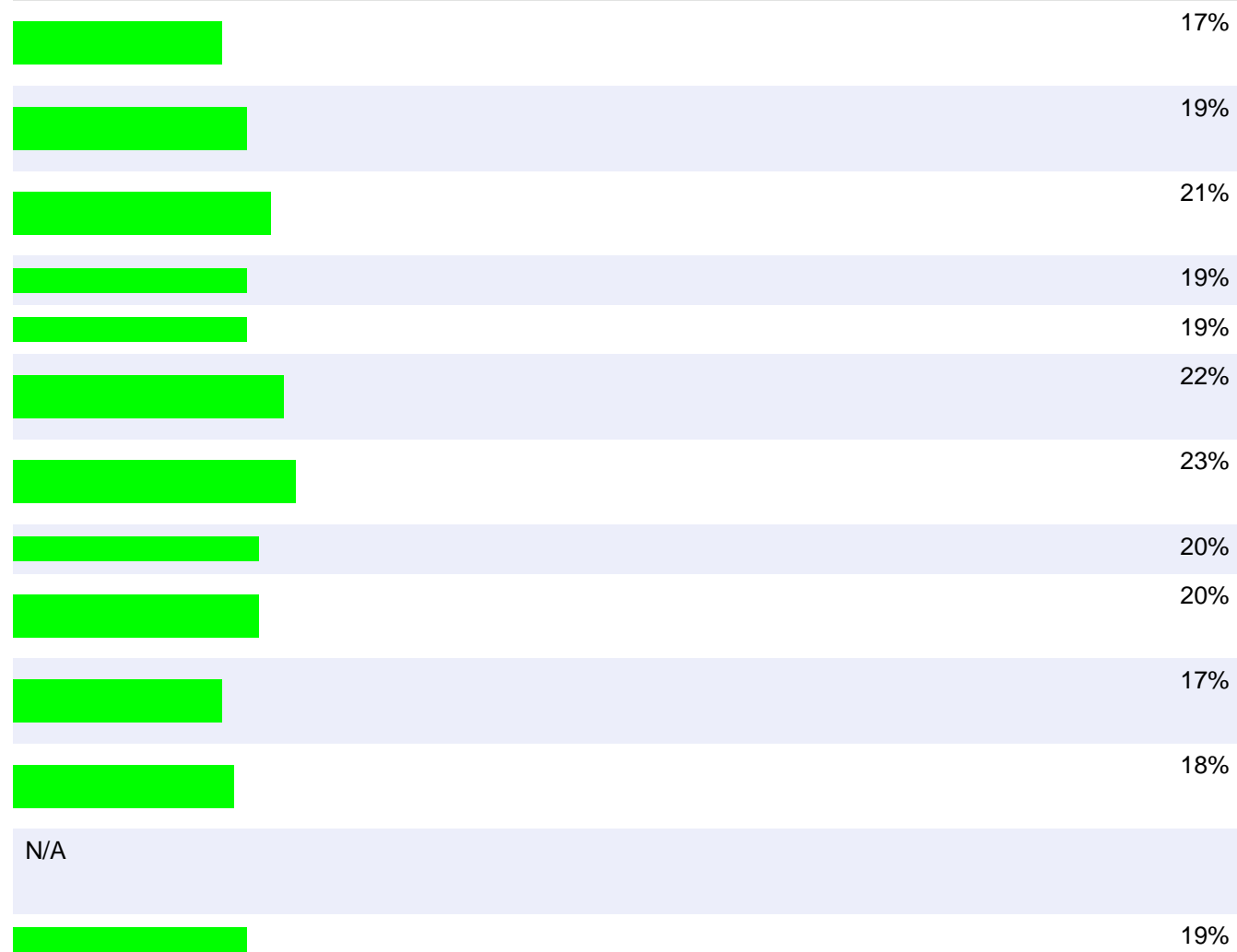
Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

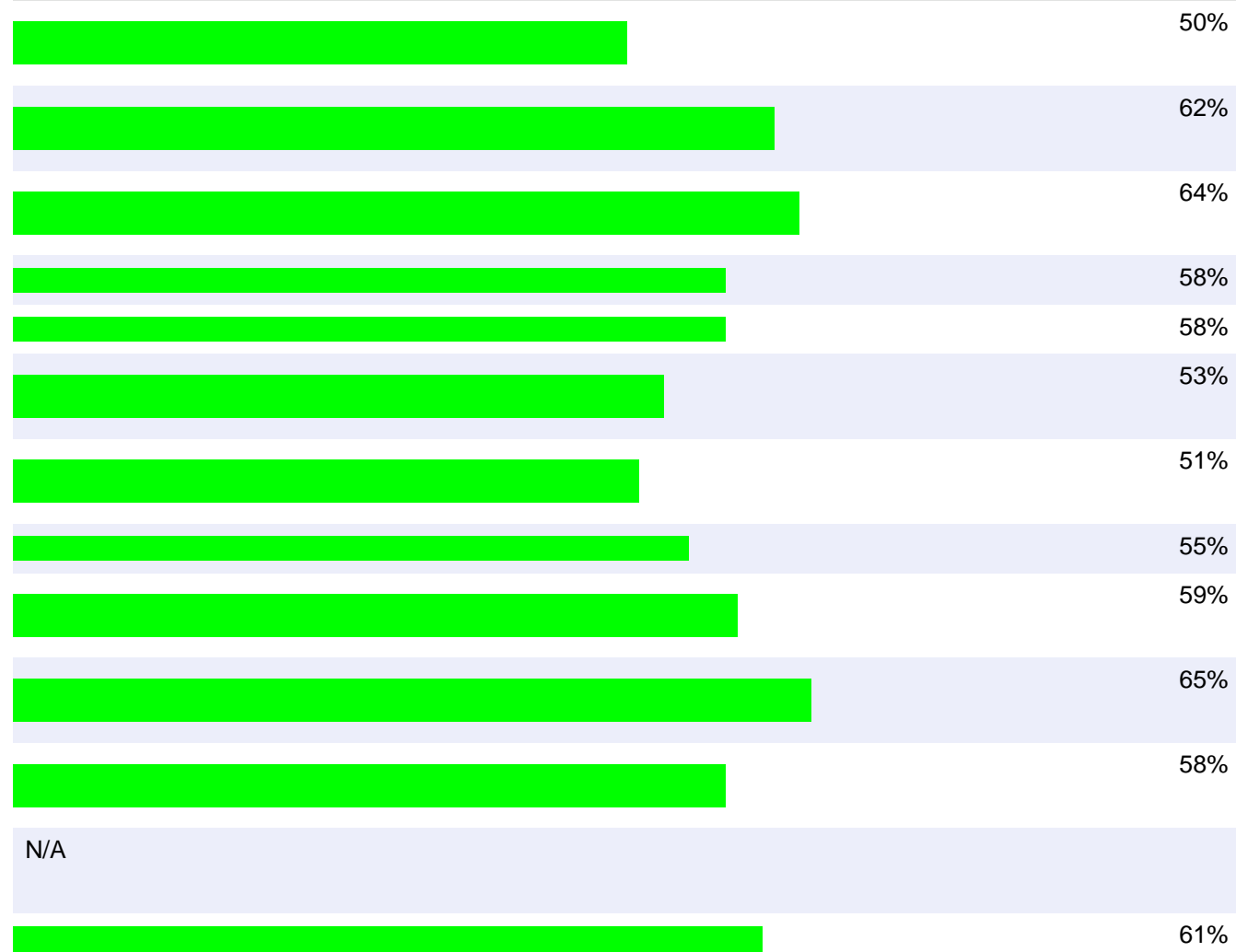
Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

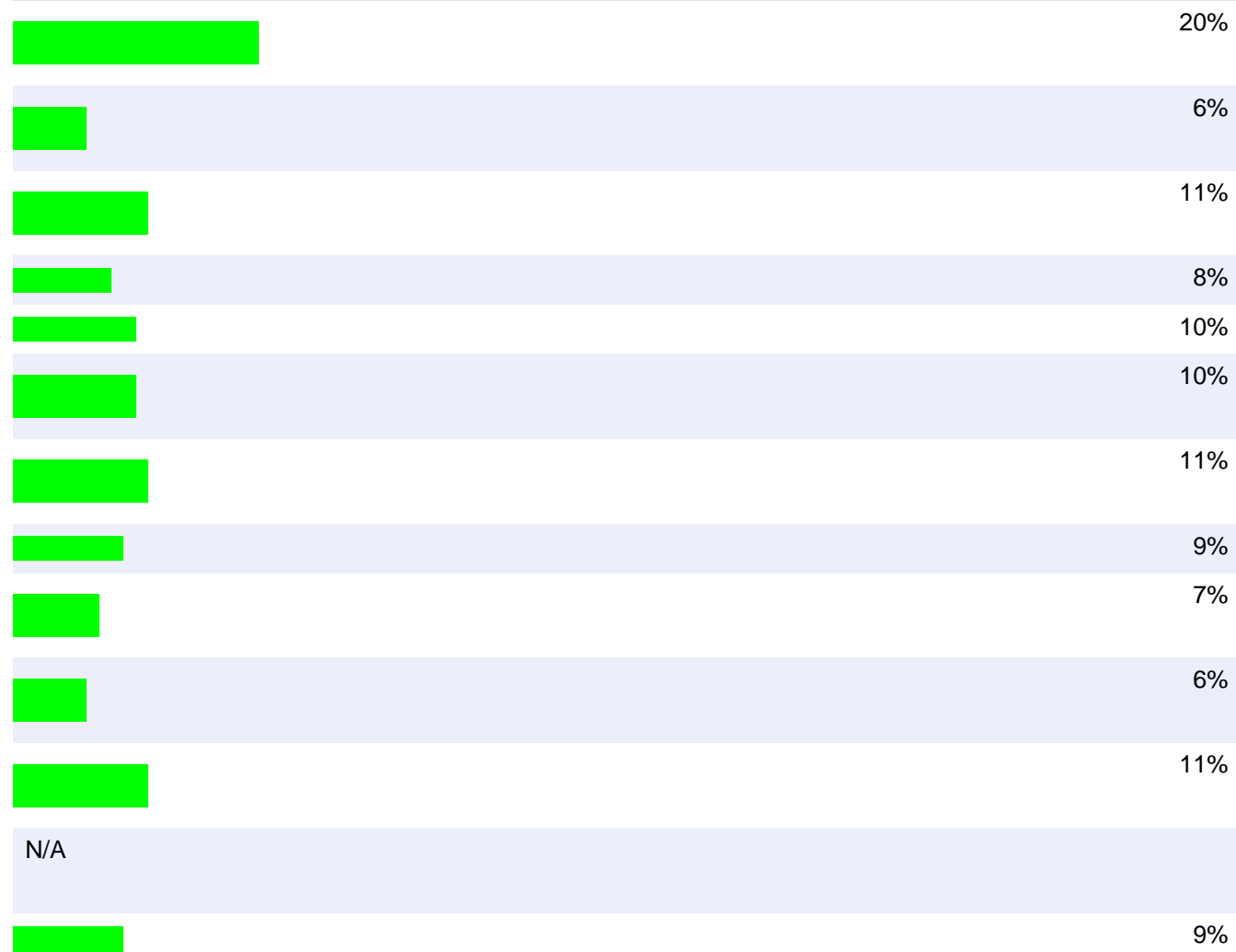
Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

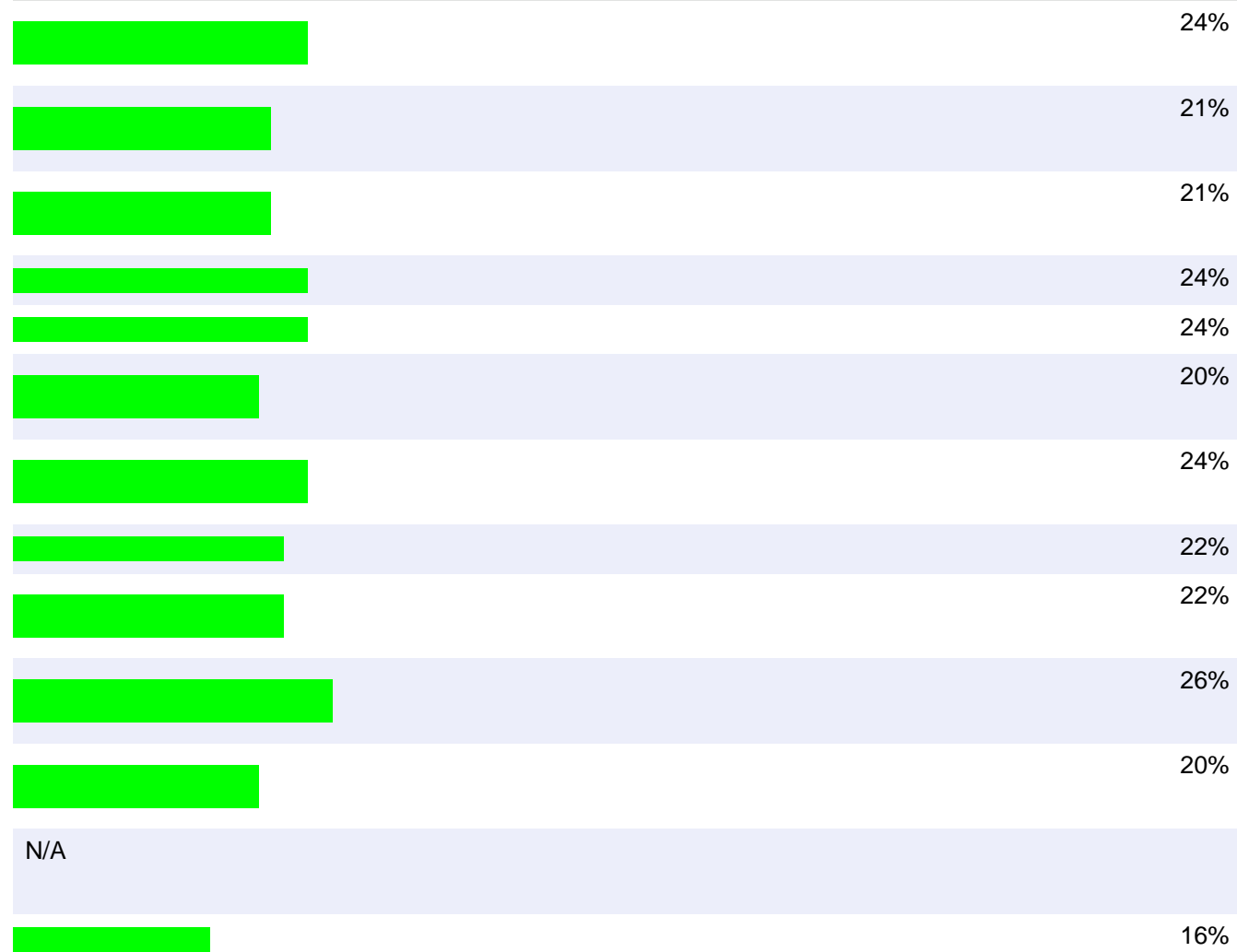
Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

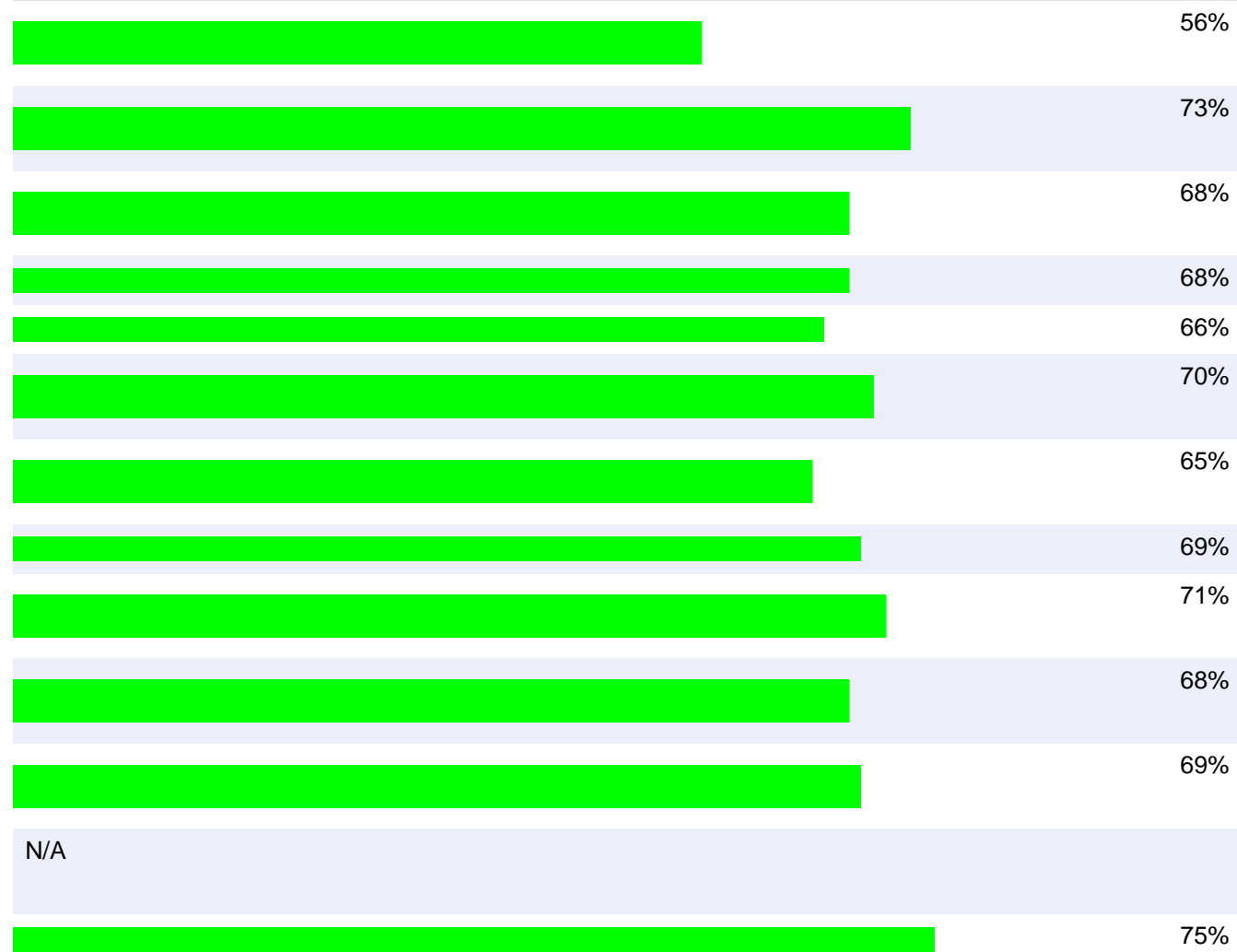
Percent of patients who reported that their room and bathroom were "Usually" clean.



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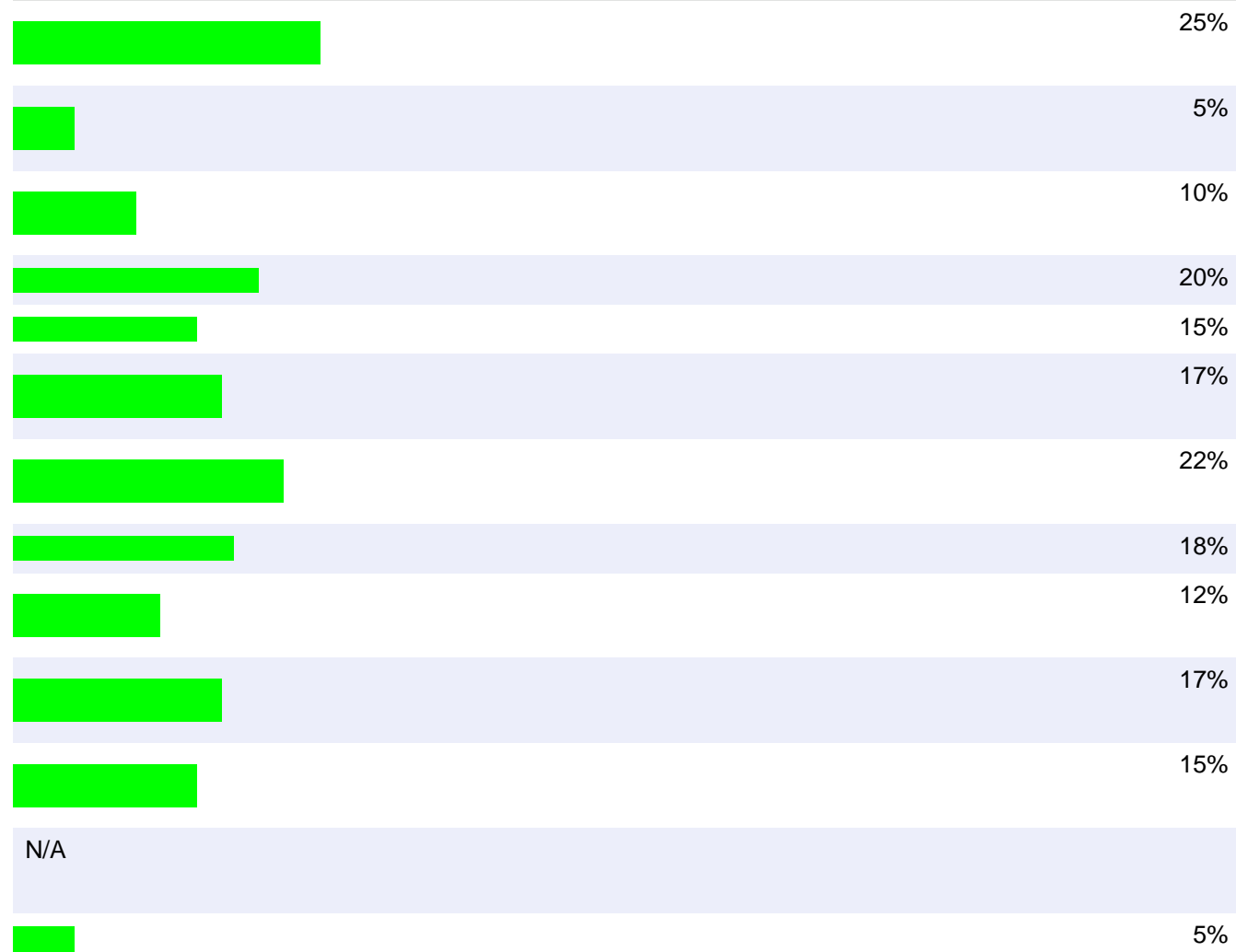
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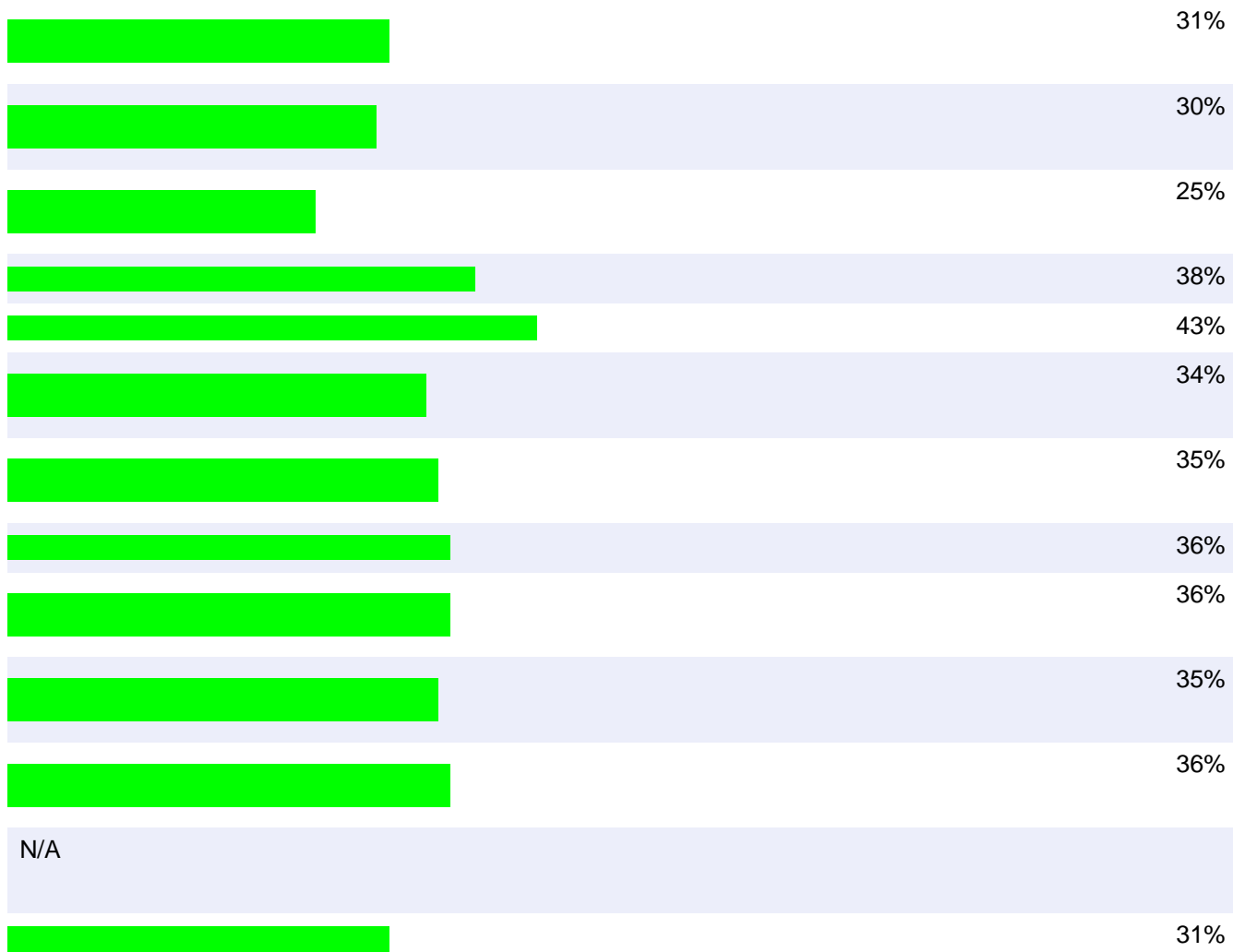
Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



Seattle_HCAPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

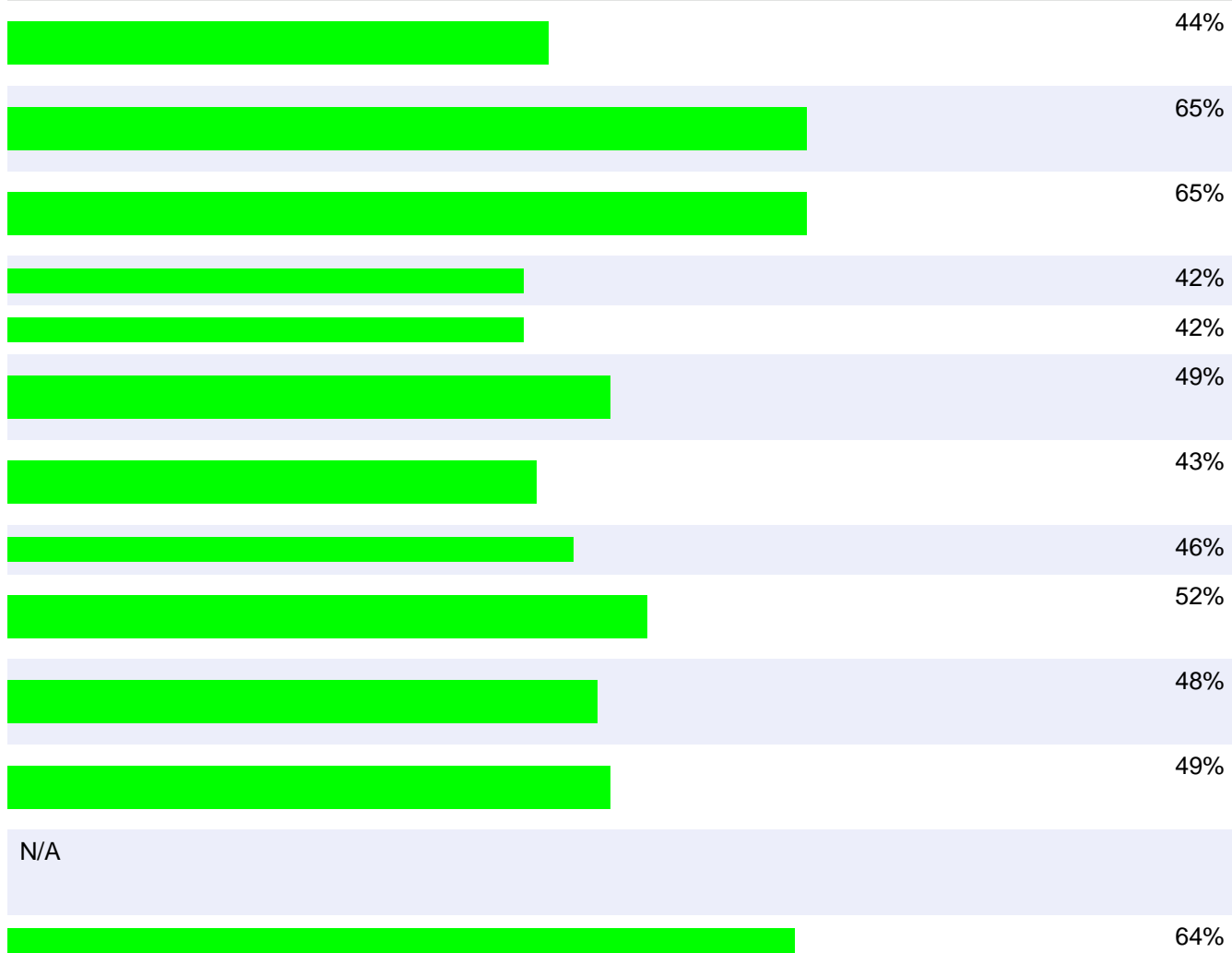
Percent of patients who reported that the area around their room was "Usually" quiet at night.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

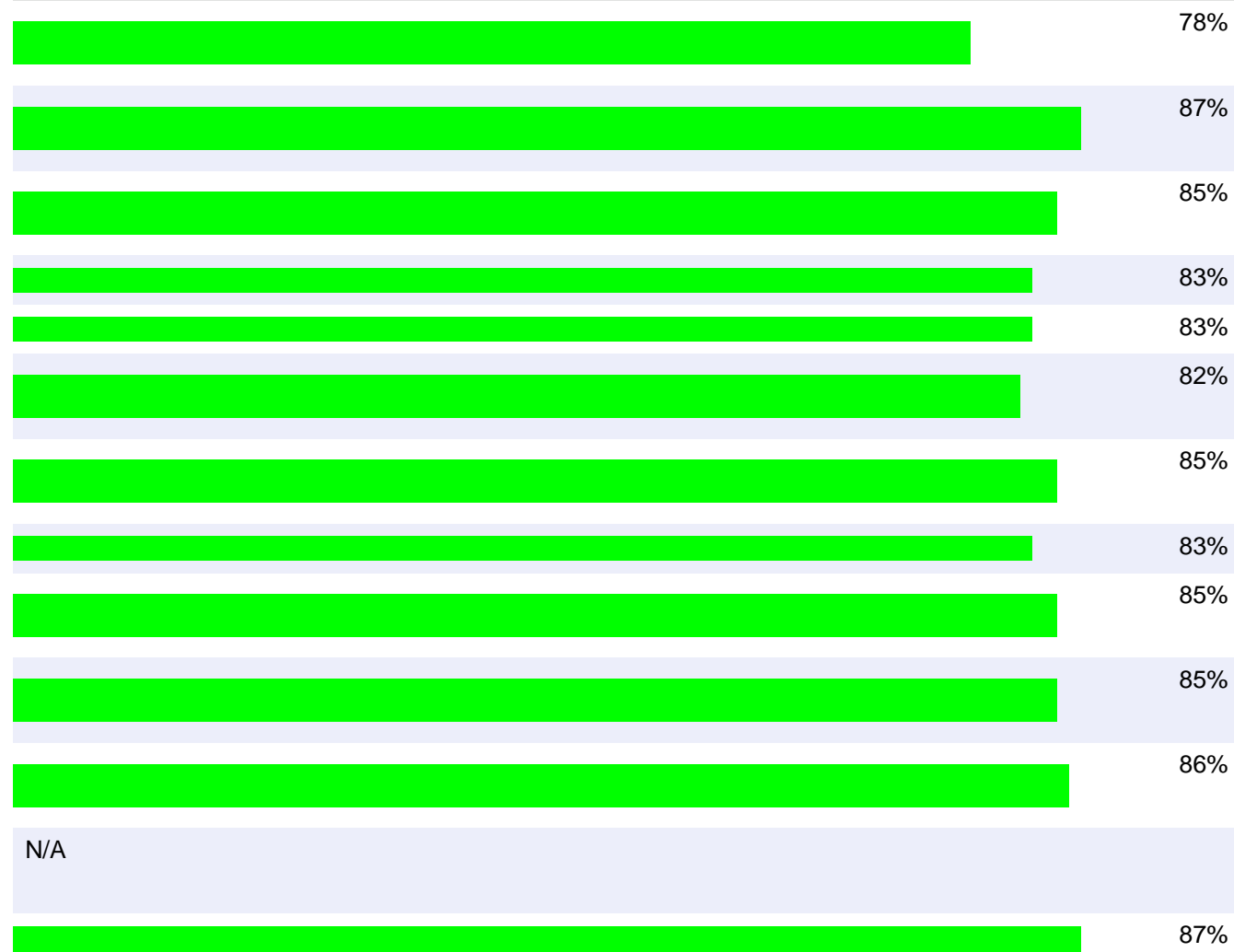
Percent of patients who reported that the area around their room was "Always" quiet at night.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

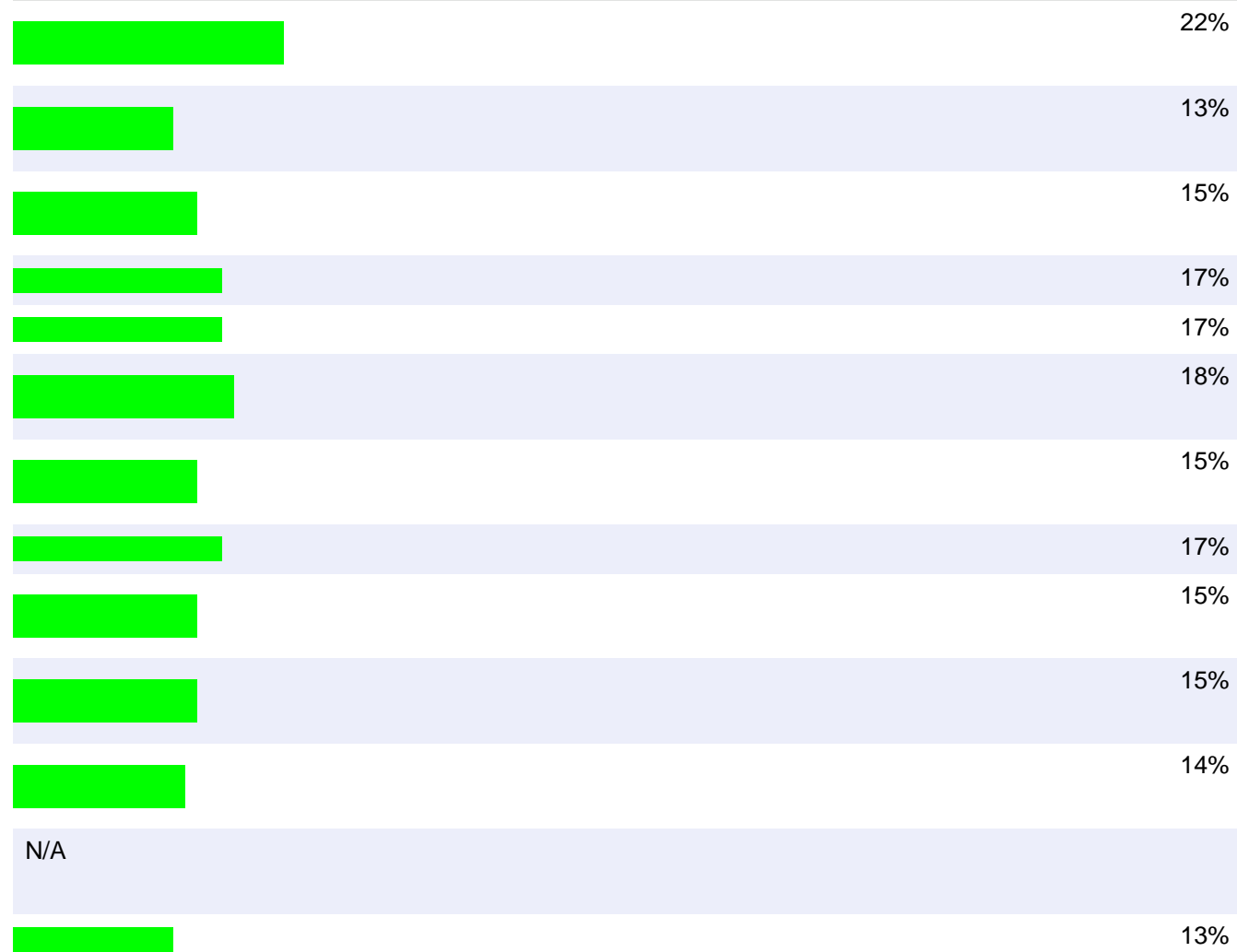
Percent of patients who reported that YES, they were given information about what to do during their recovery at home.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

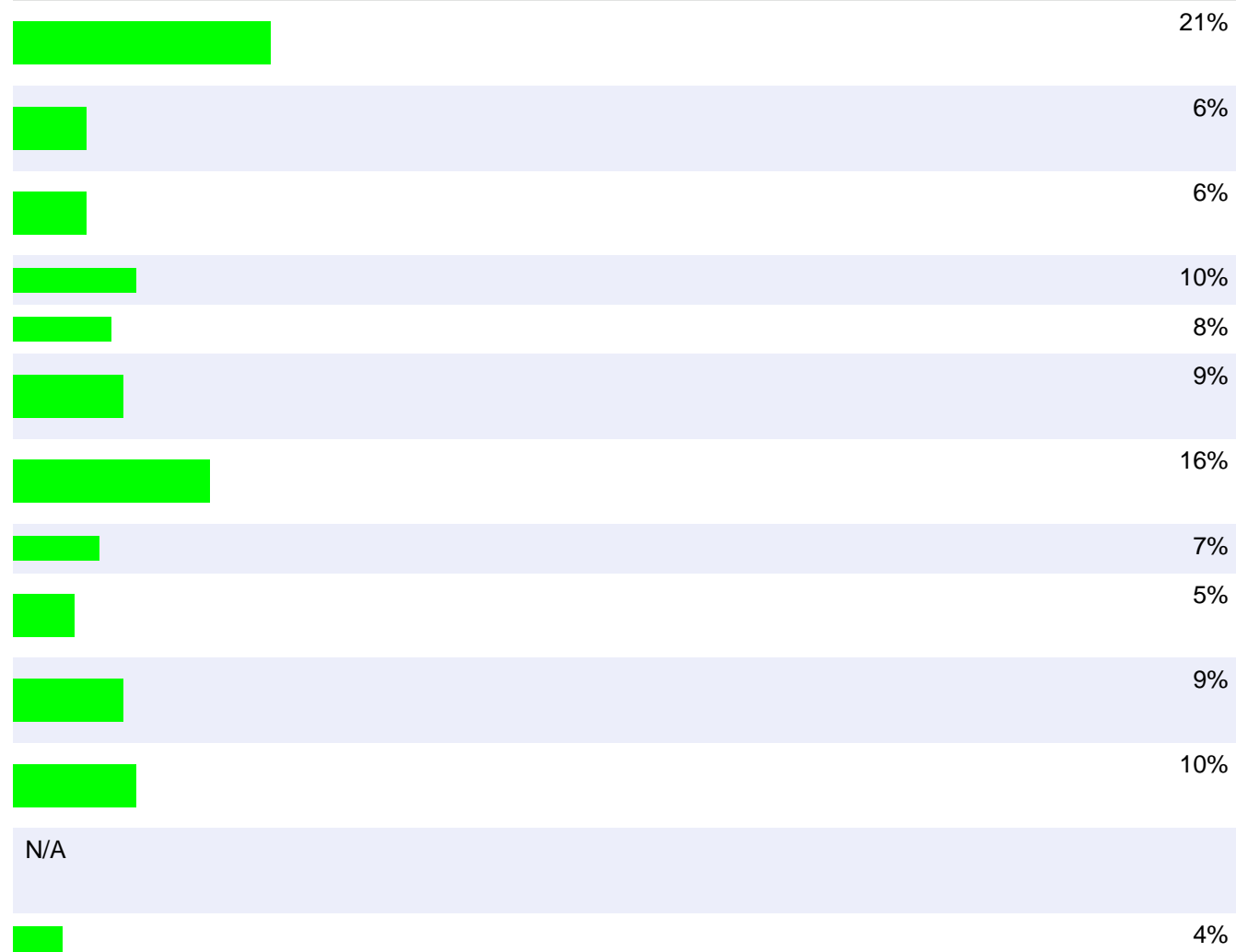
Percent of patients who reported that they were not given information about what to do during their recovery at home.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

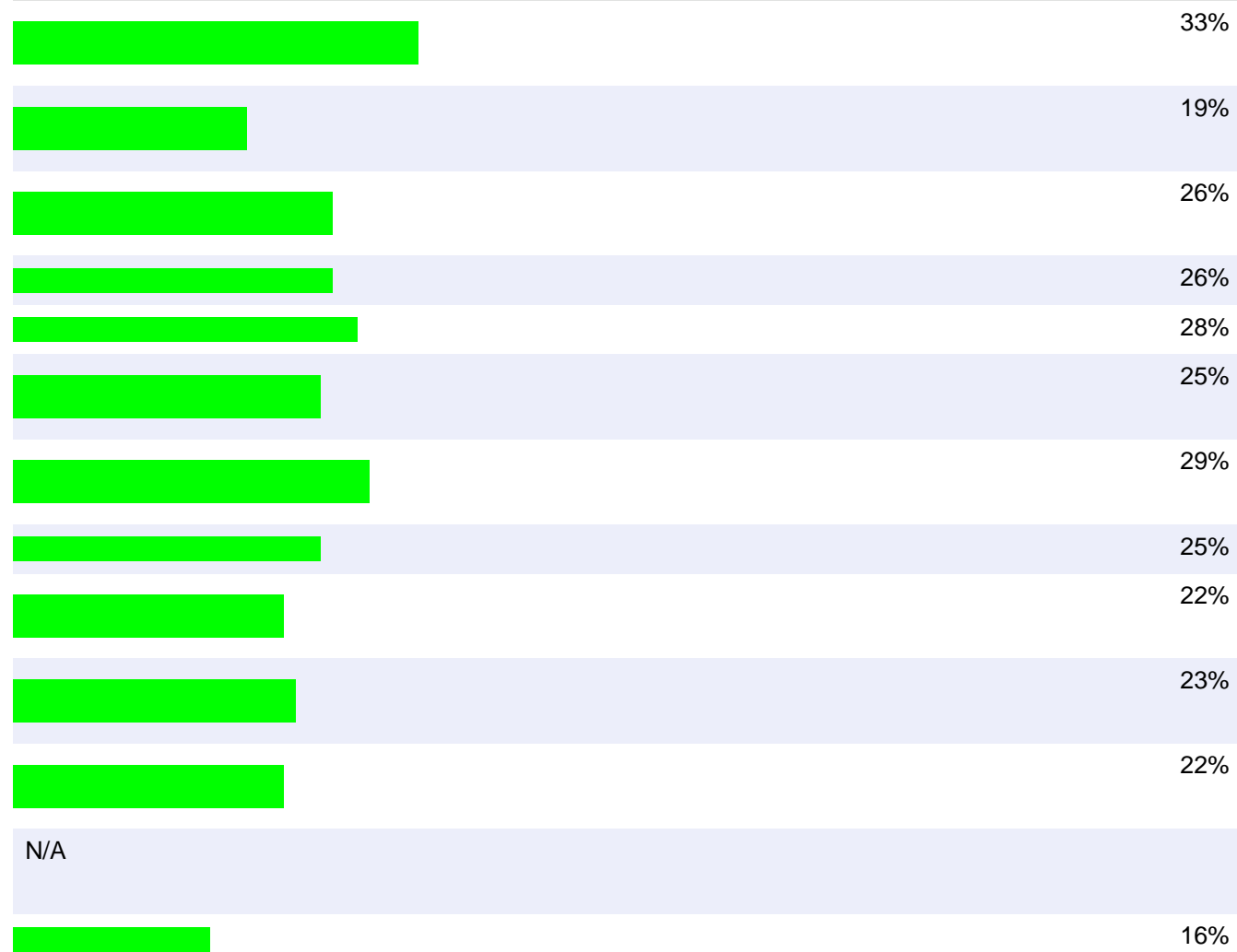
Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



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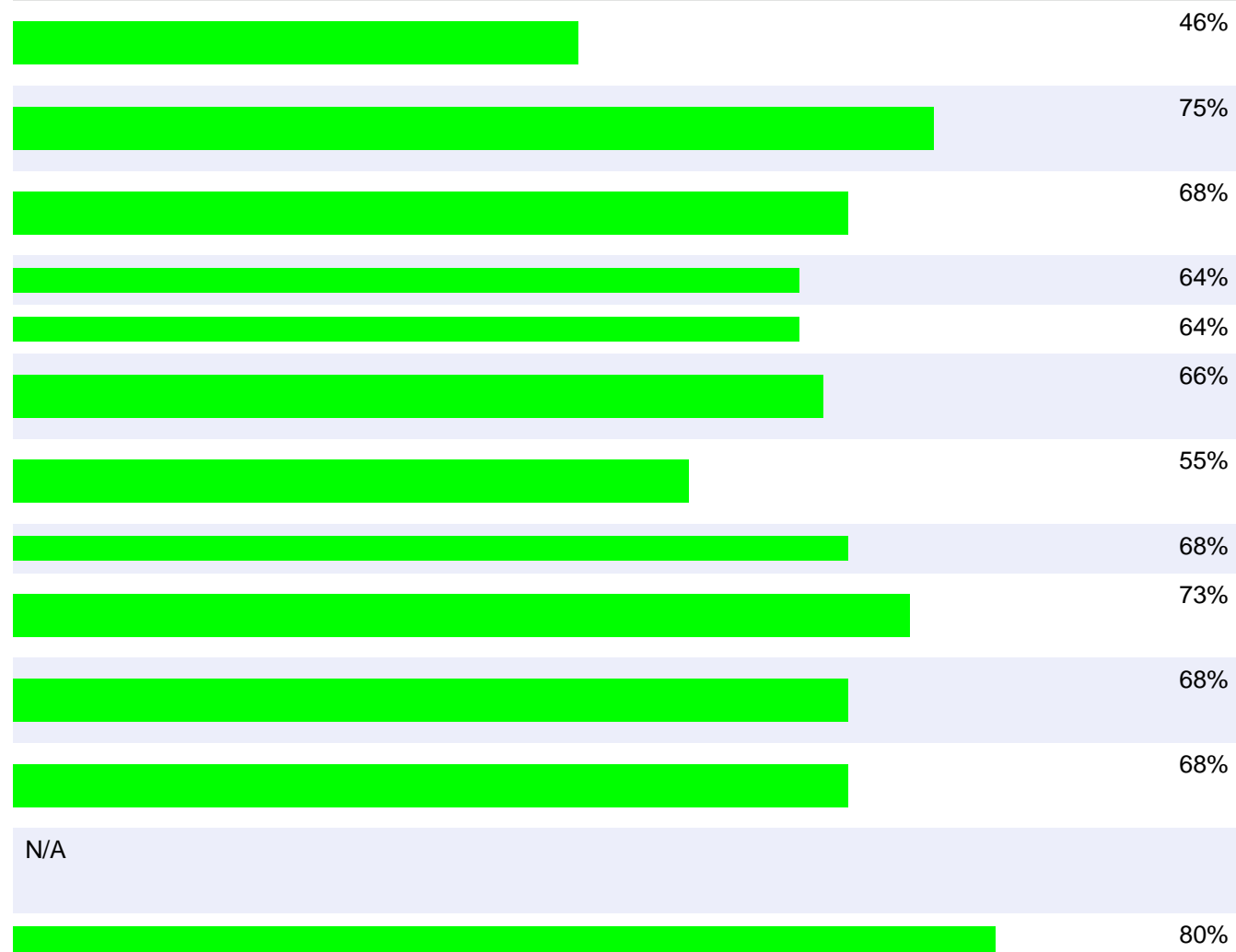
Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).



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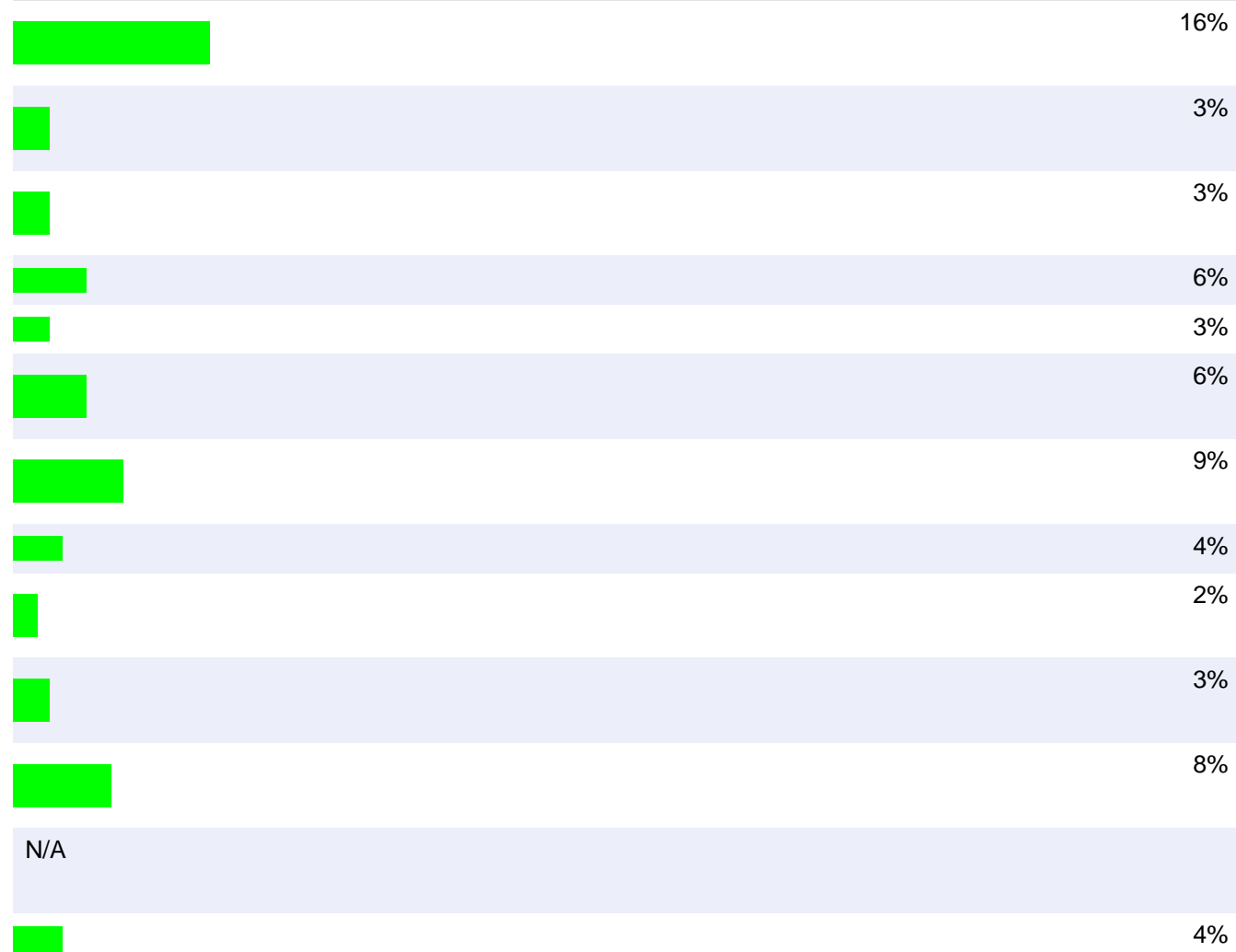
Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

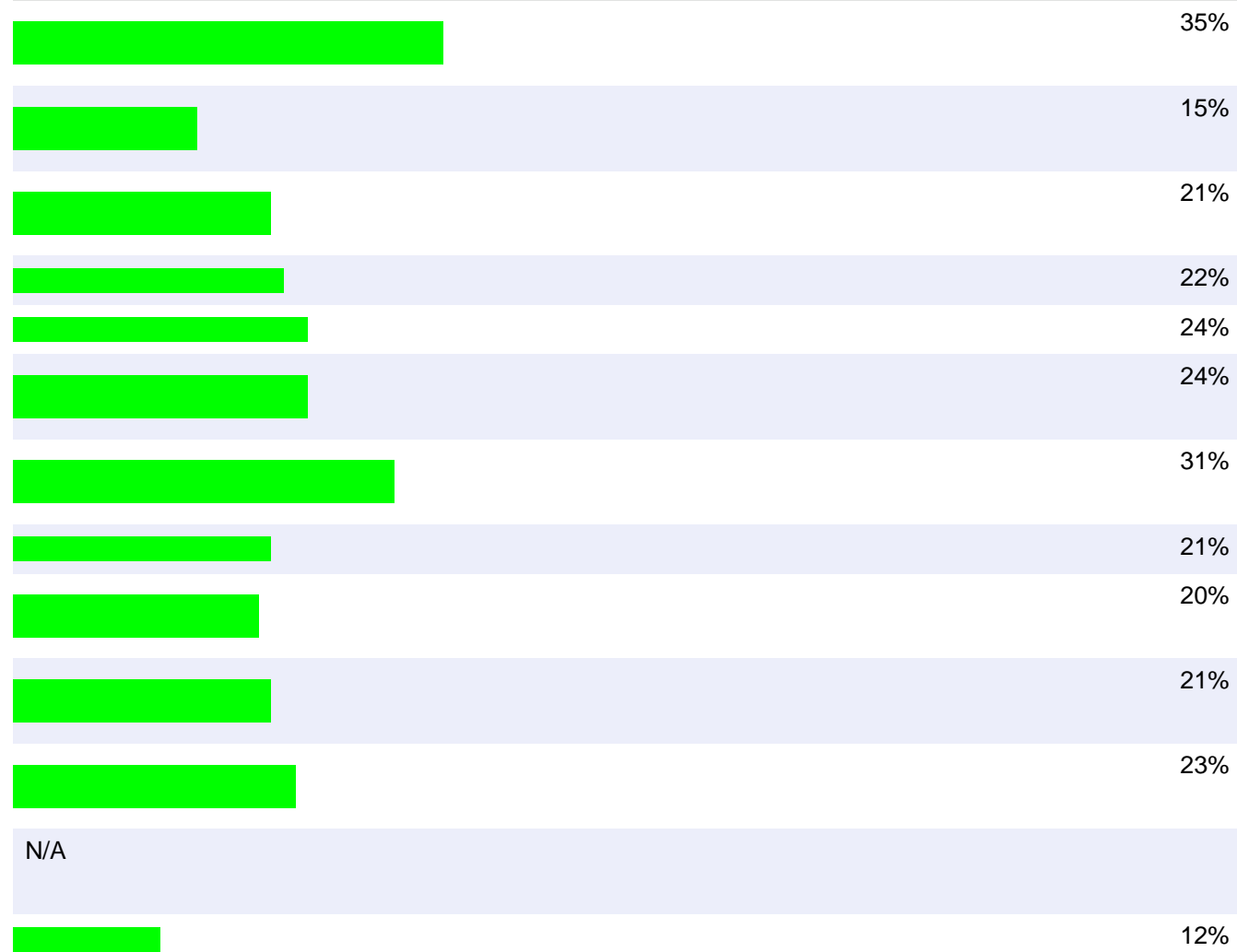
Percent of patients who reported NO,they would not recommend the hospital.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES,they would probably recommend the hospital.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would definitely recommend the hospital.



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Number of Completed Surveys

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more













300 or more

N/A

300 or more

Seattle_HCAPS

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| Survey Response Rate Percent | Hospital Footnote |
|---|--|
|  26% | |
|  31% | |
|  35% | |
|  20% | |
|  36% | |
|  28% | |
|  31% | |
|  30% | |
|  31% | |
|  35% | |
|  30% | |
| N/A | Survey results are not available for this reporting period |
|  34% | |

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BOULEVARD NW

1450 BATTERSBY AVENUE

501335

ST ELIZABETH HOSPITAL

500141

ST FRANCIS COMMUNITY HOSPITAL

34515 9TH AVENUE SOUTH

500030

ST JOSEPH MEDICAL CENTER

2901 SQUALICUM PARKWAY

500108

ST JOSEPH MEDICAL CENTER

1717 SOUTH J STREET

500026

SWEDISH EDMONDS HOSPITAL

21601 76TH AVENUE WEST

500027

SWEDISH MEDICAL CENTER

747 BROADWAY

500129

TACOMA GENERAL ALLENMORE
HOSPITAL

315 S MLK JR WAY

500008

UNIVERSITY OF WASHINGTON
MEDICAL CTR

1959 NE PACIFIC ST

500084

VALLEY GENERAL HOSPITAL

14701 179TH SE

500088

VALLEY MEDICAL CENTER

400 S 43RD ST

500005

VIRGINIA MASON MEDICAL CENTER

1100 NINTH AVENUE (PO
BOX 900)

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| | | |
|--|-------------|----|
| | ENUMCLAW | WA |
| | FEDERAL WAY | WA |
| | BELLINGHAM | WA |
| | TACOMA | WA |
| | EDMONDS | WA |
| | SEATTLE | WA |
| | TACOMA | WA |
| | SEATTLE | WA |
| | MONROE | WA |
| | RENTON | WA |
| | SEATTLE | WA |

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| | | |
|-------|-----------|------------|
| 98022 | KING | 3608252505 |
| 98003 | KING | 2539448100 |
| 98225 | WHATCOM | 3607345400 |
| 98405 | PIERCE | 2536274101 |
| 98026 | SNOHOMISH | 4256404000 |
| 98122 | KING | 2063866000 |
| 98415 | PIERCE | 2534031000 |
| 98195 | KING | 2065983300 |
| 98272 | SNOHOMISH | 3607947497 |
| 98055 | KING | 4252283450 |
| 98111 | KING | 2062236600 |

Seattle_HCAPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)



N/A



4%



6%



5%



5%



5%



5%



4%



4%



7%



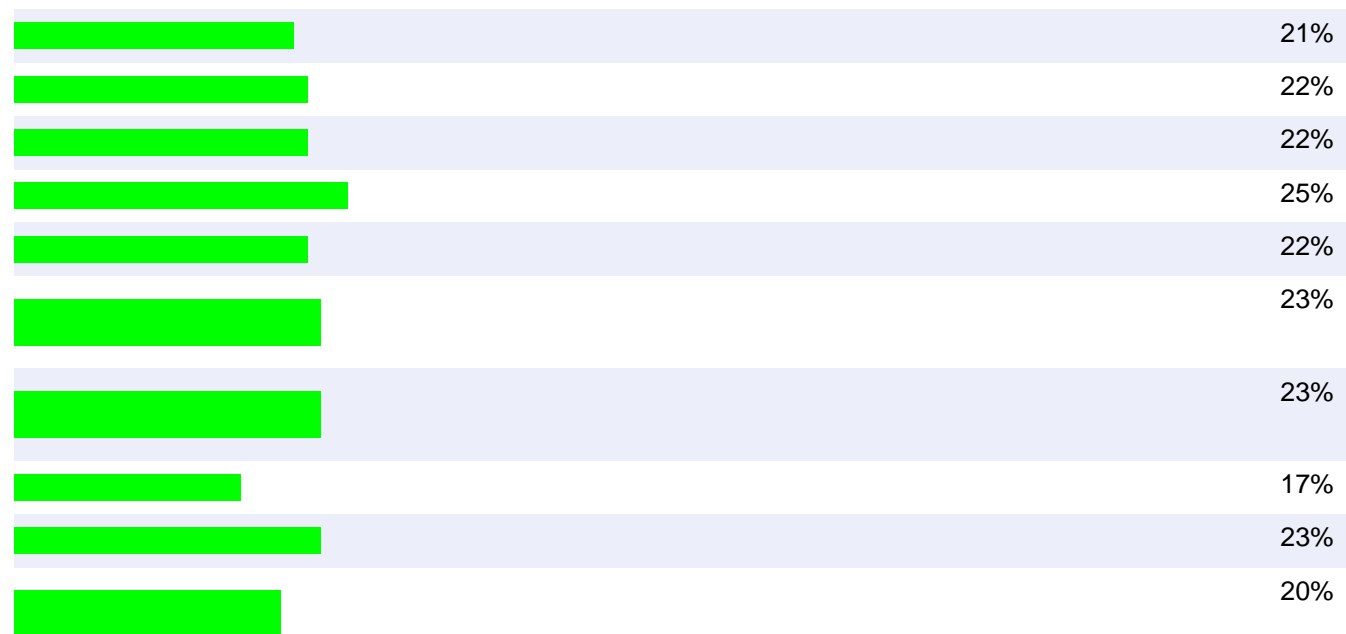
3%

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N/A



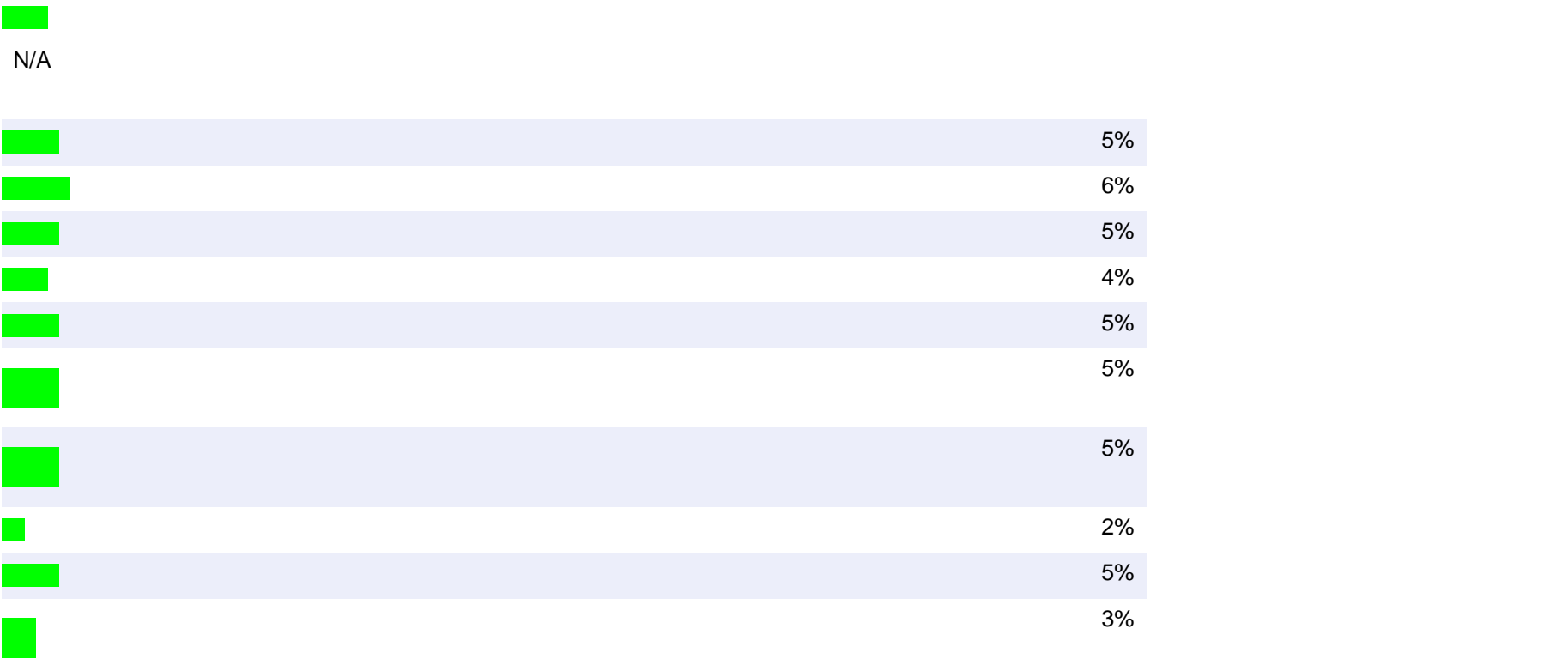
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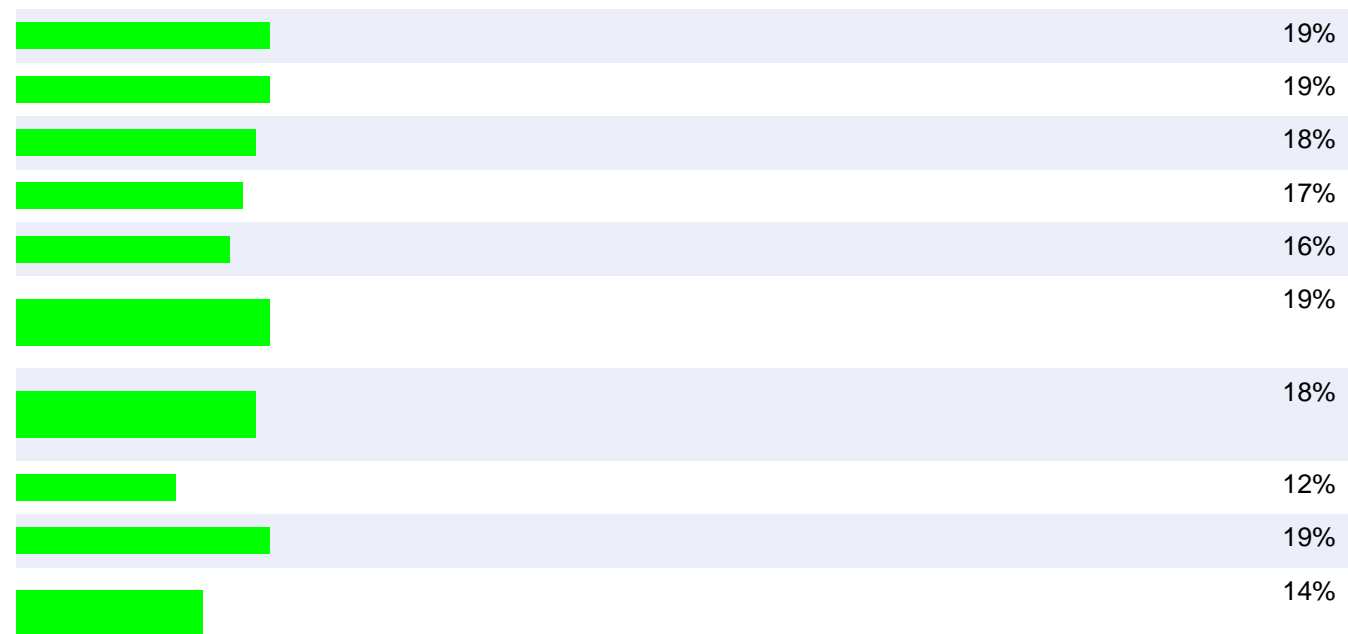


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[Redacted]

N/A



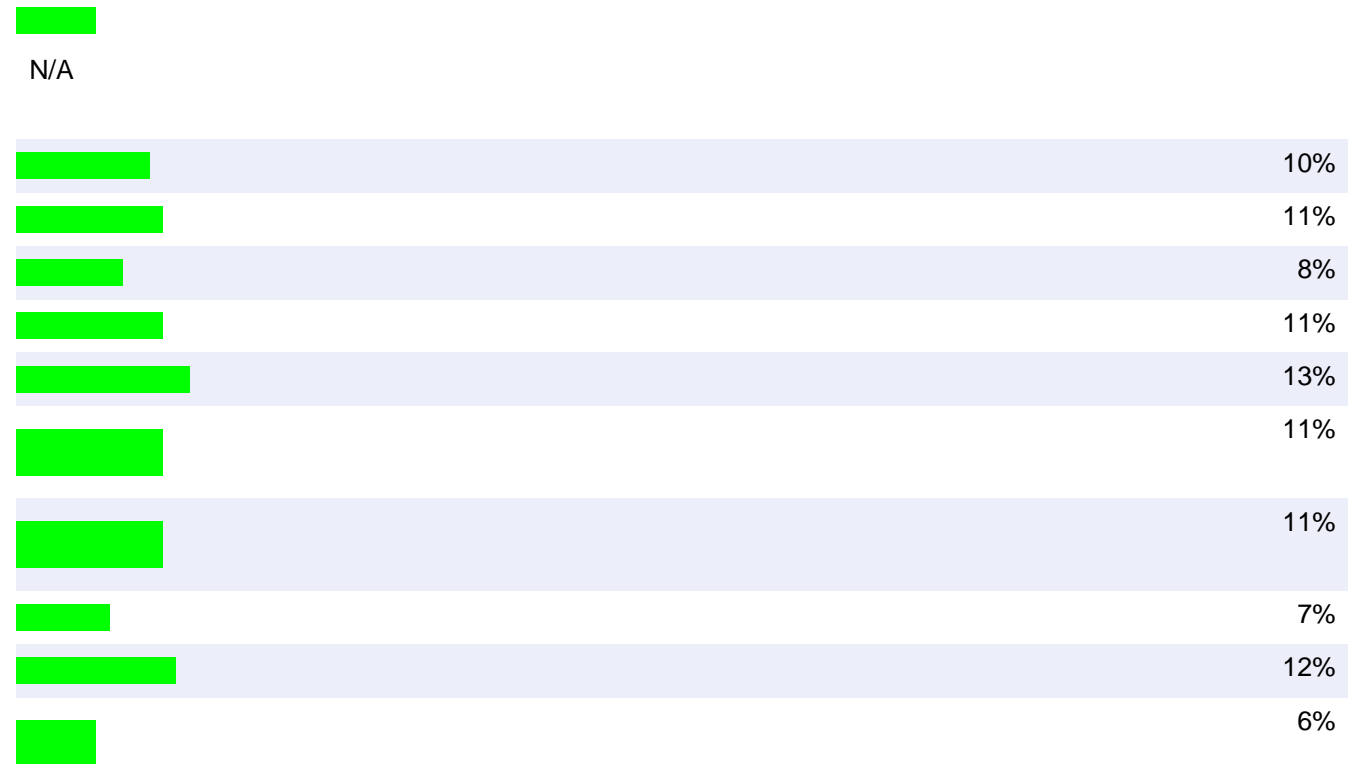
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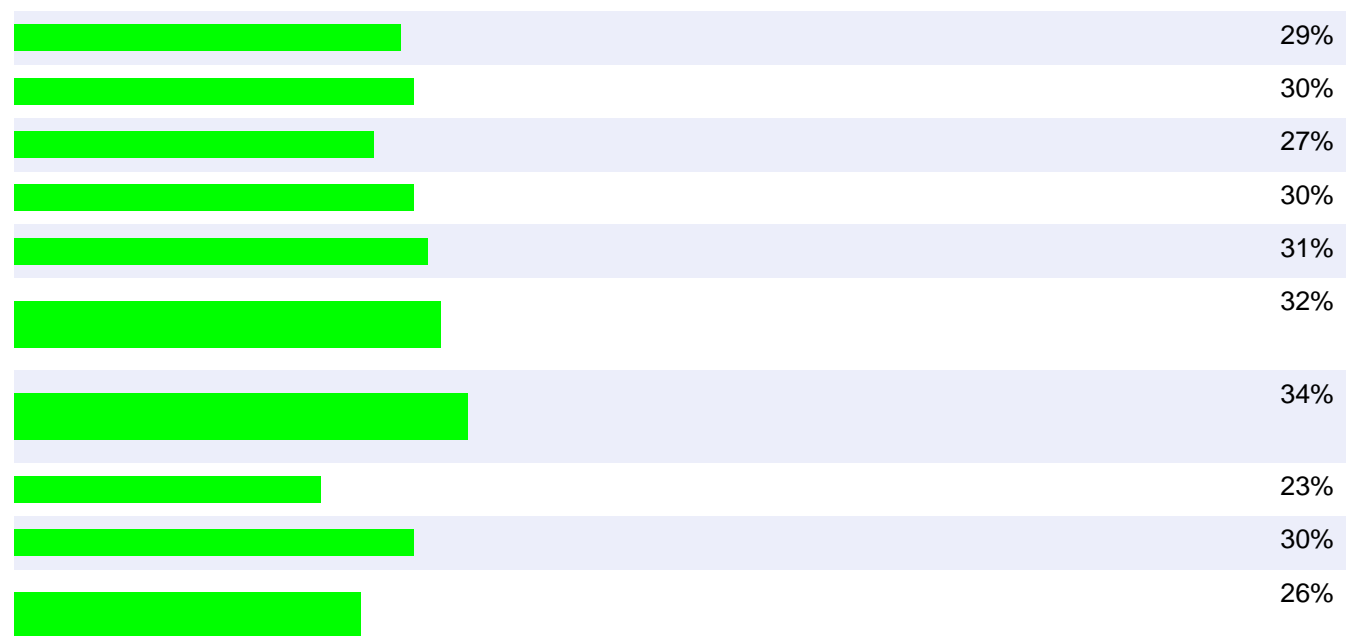


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N/A



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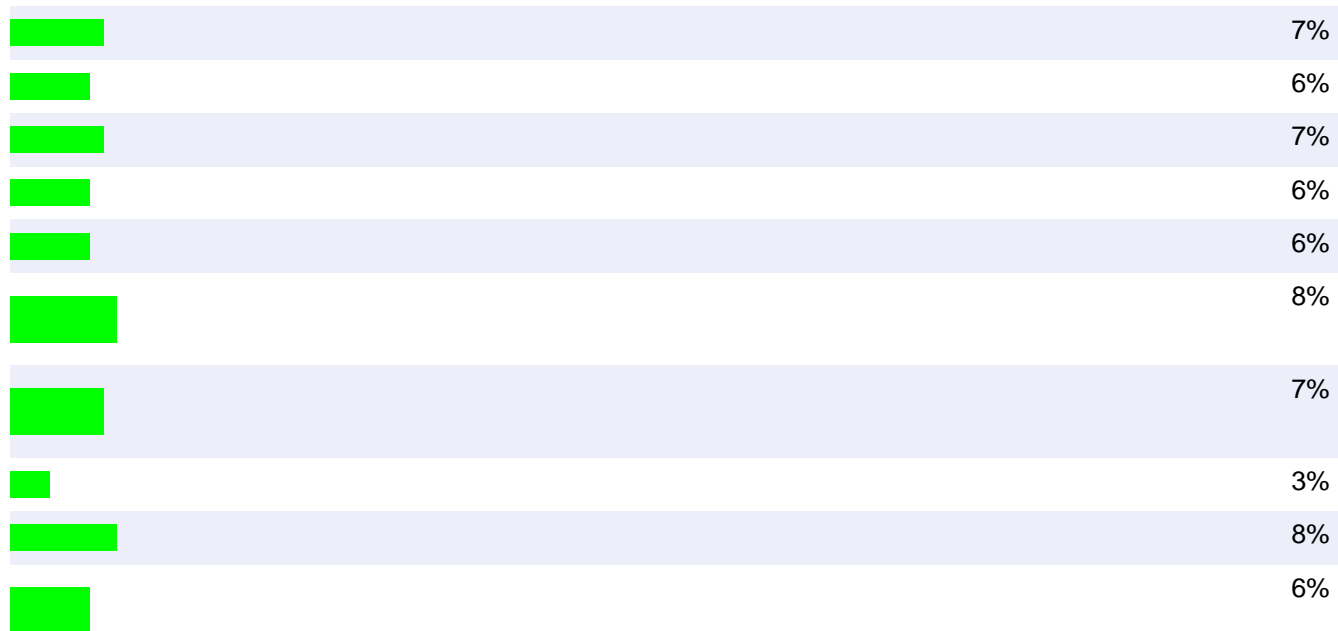


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N/A

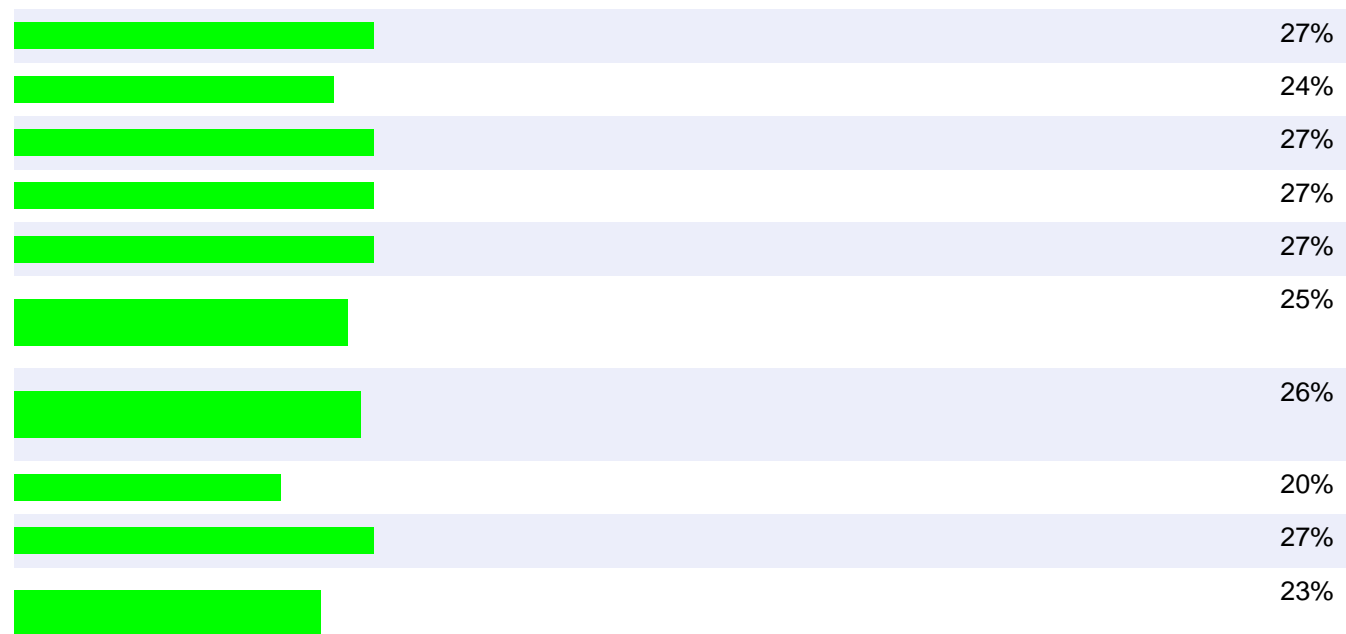


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N/A



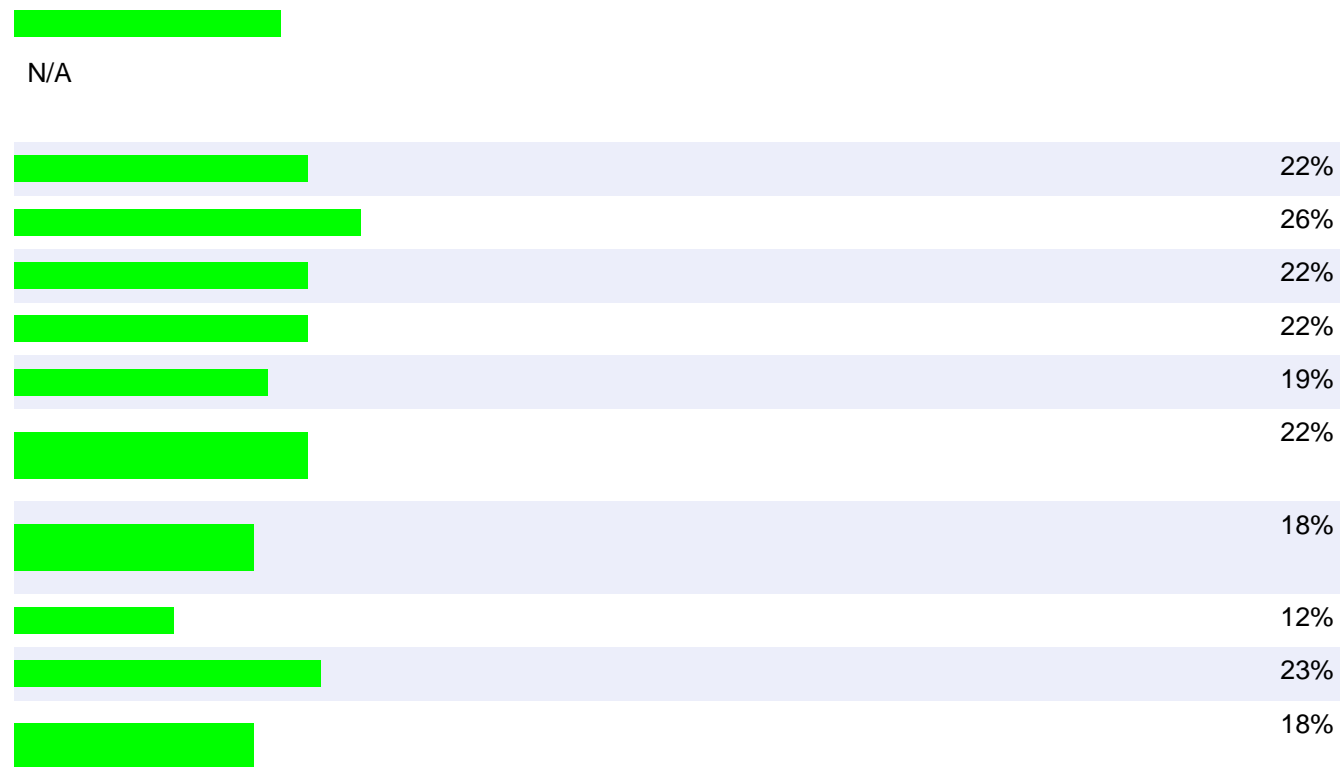
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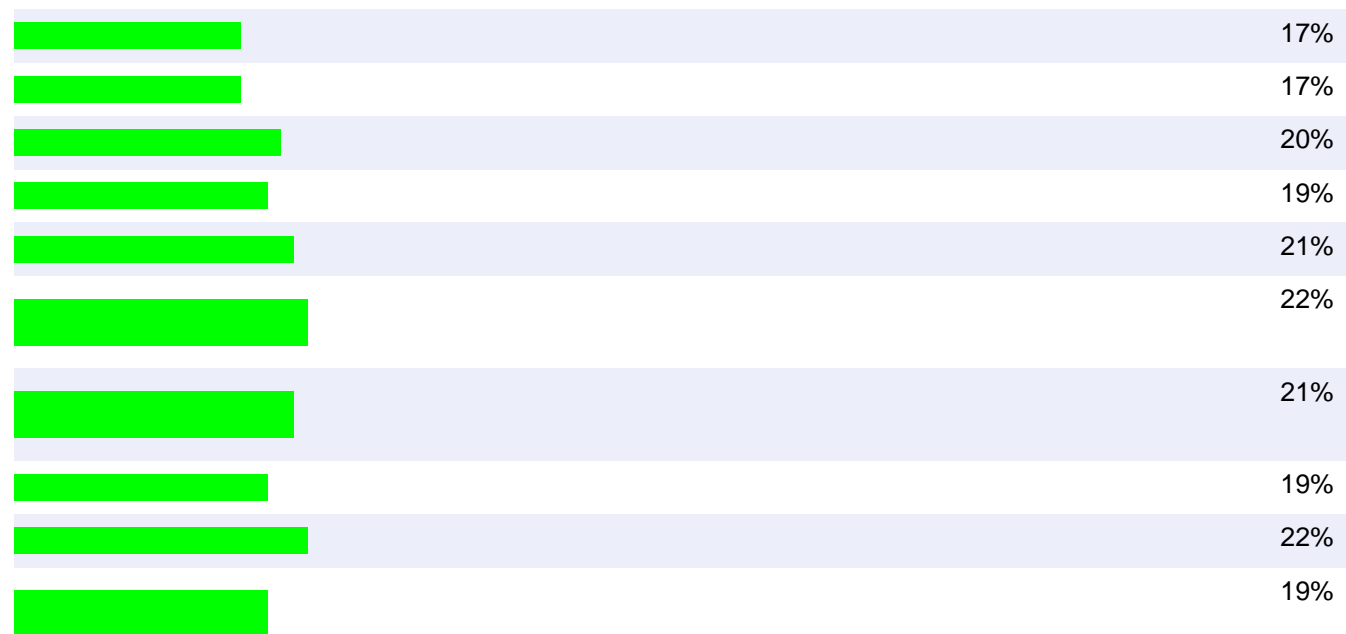


Seattle_HCAPS

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[Redacted]

N/A



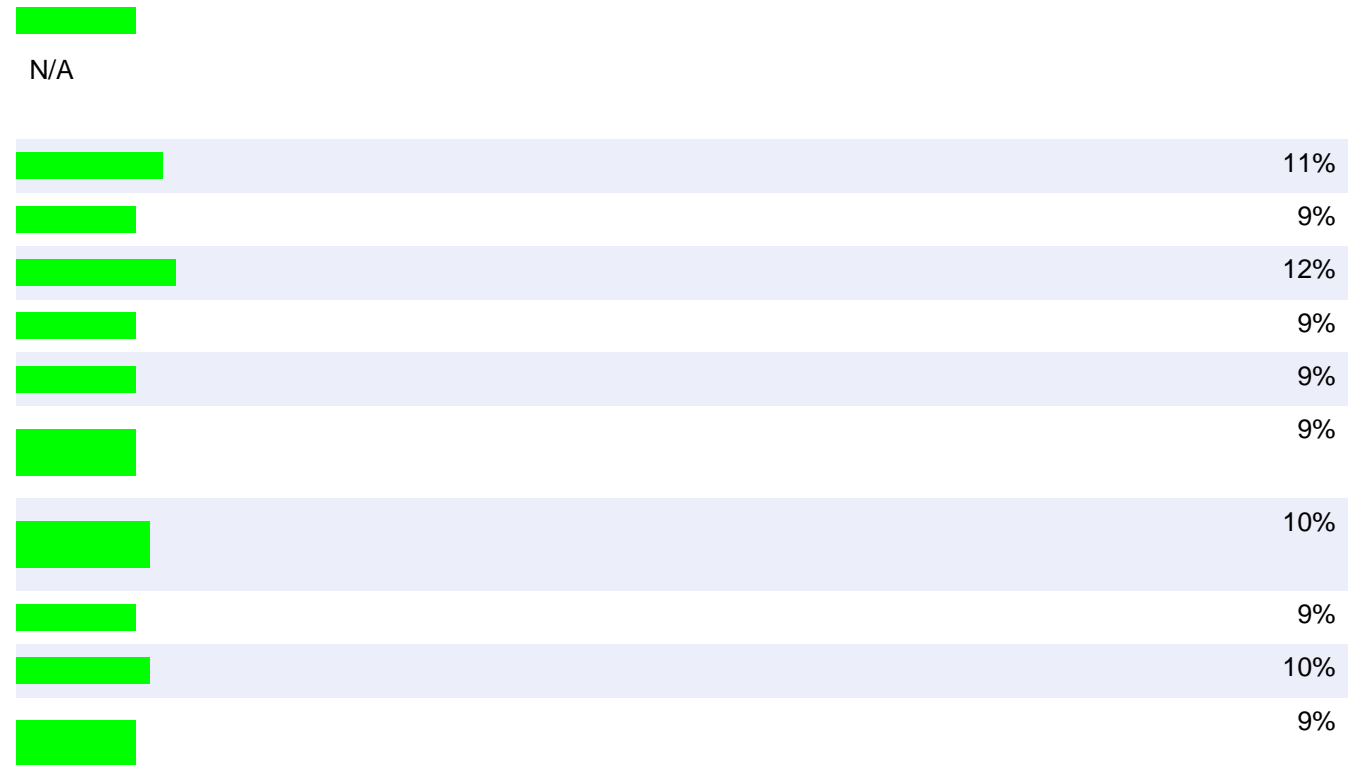
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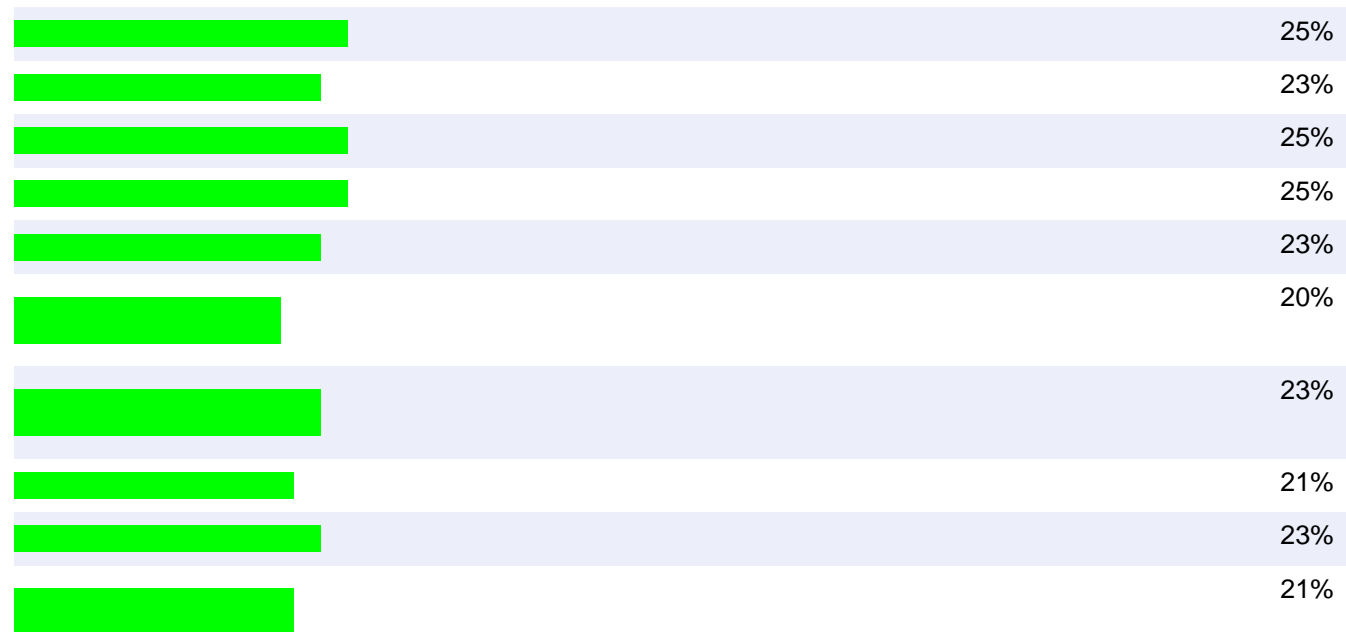


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N/A



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N/A

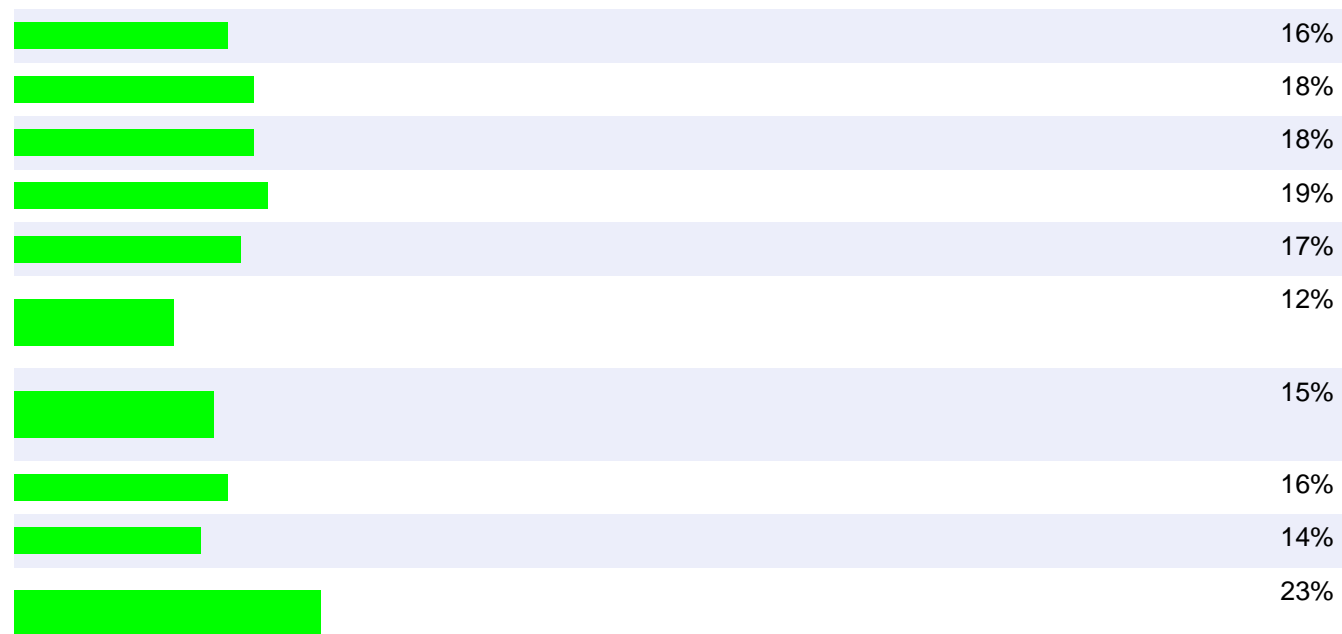


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N/A

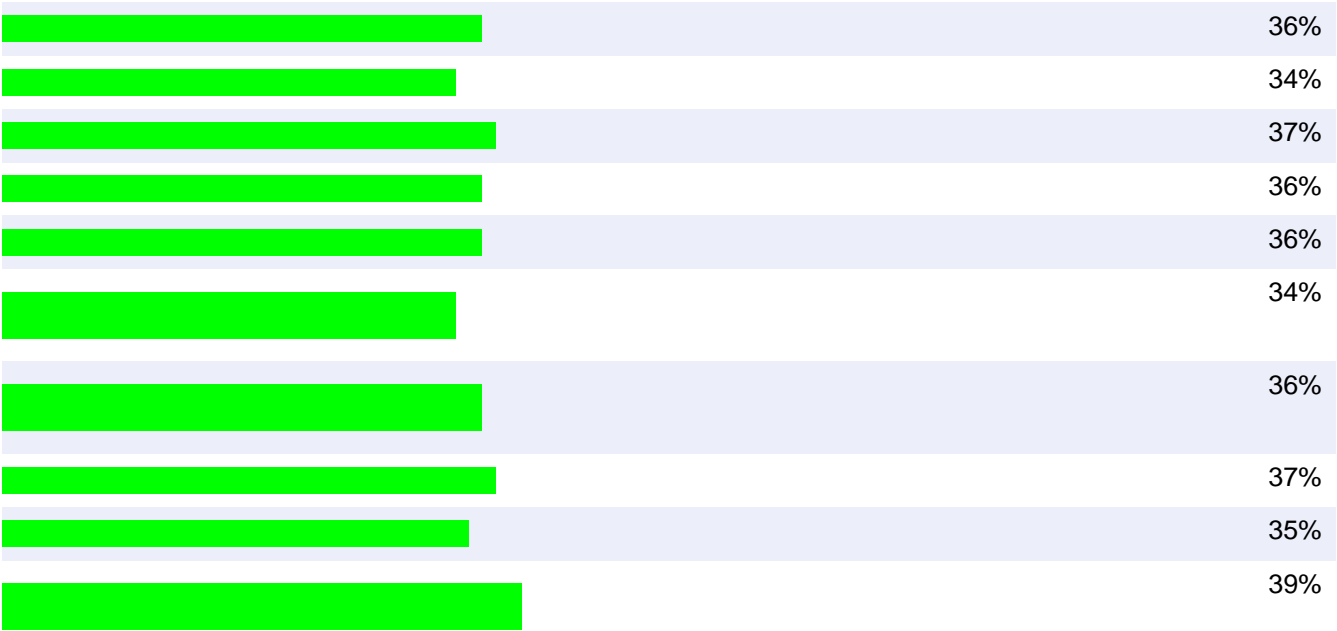


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N/A

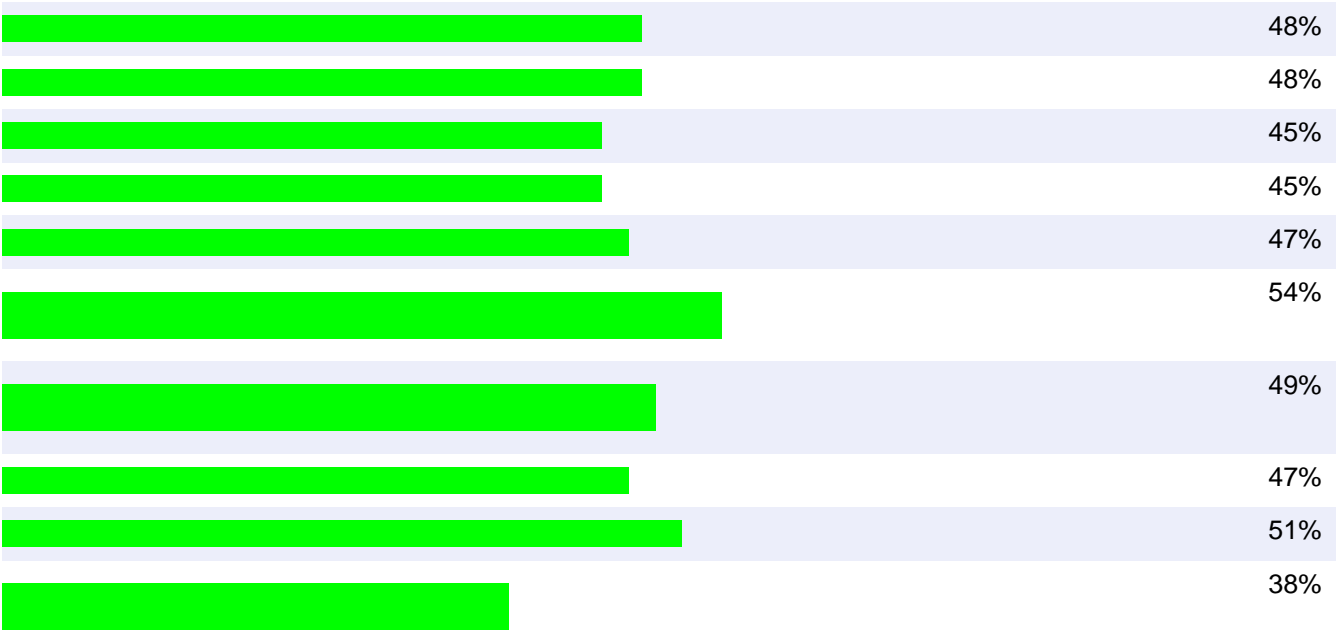


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N/A



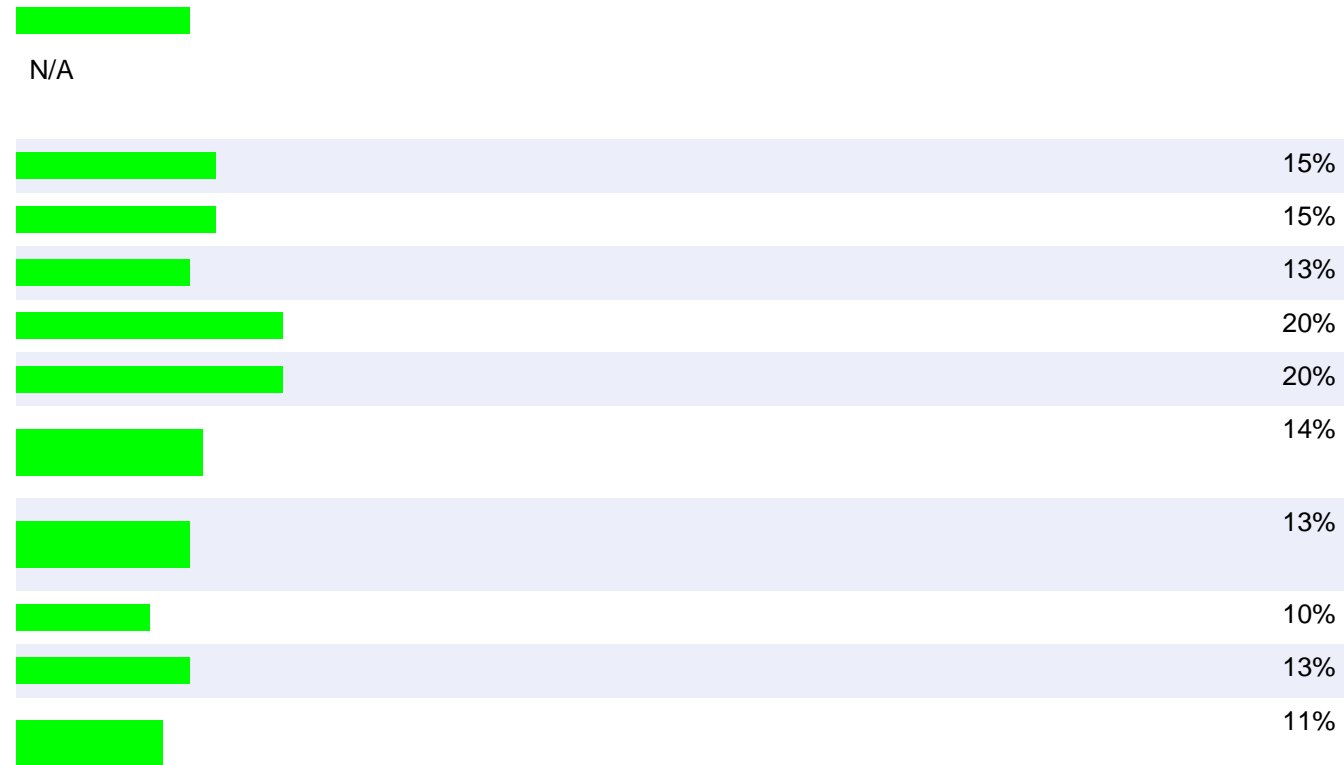
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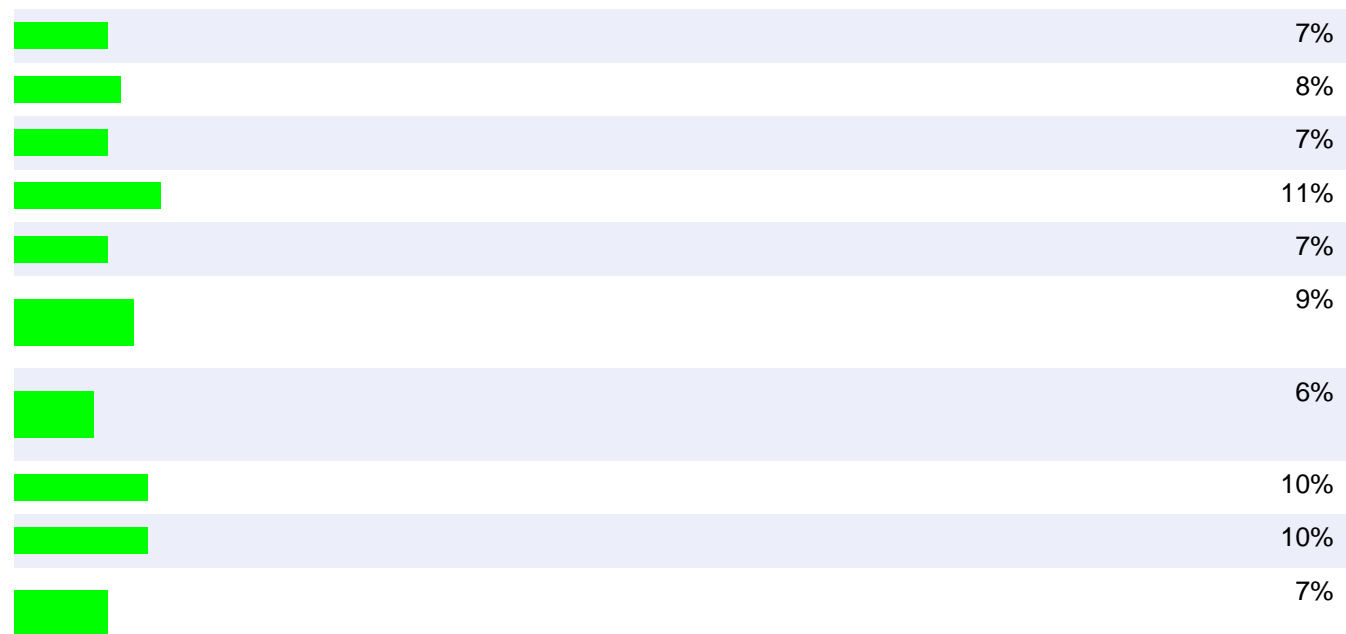


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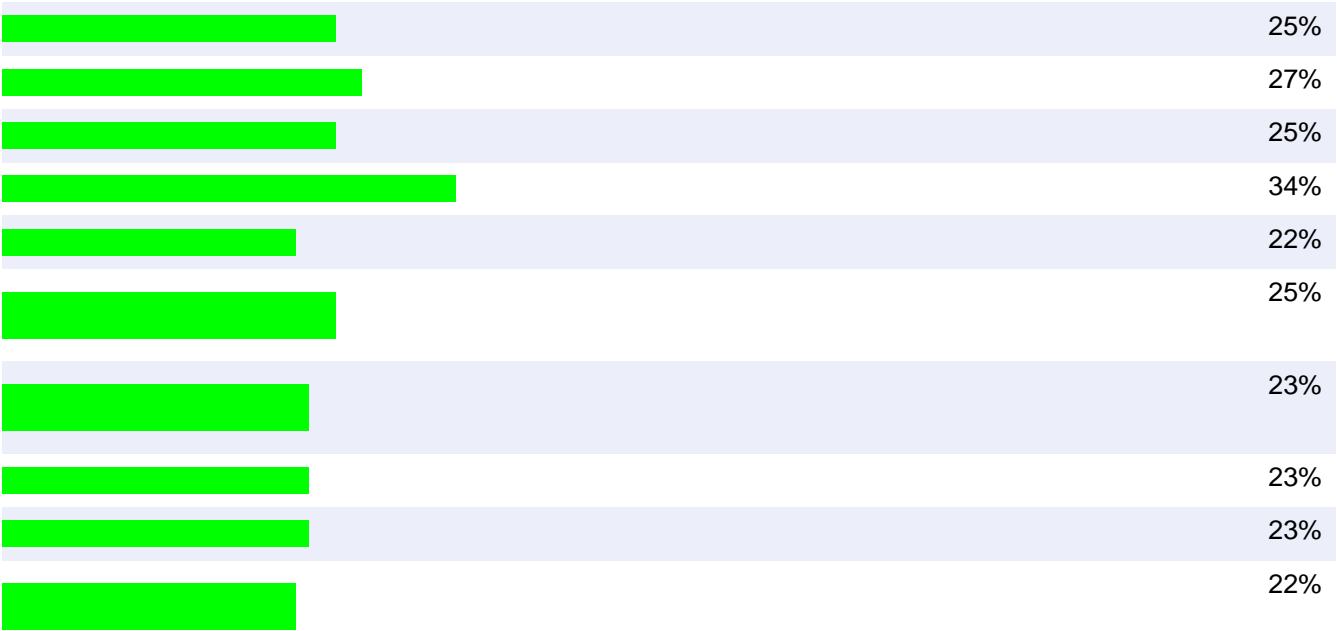


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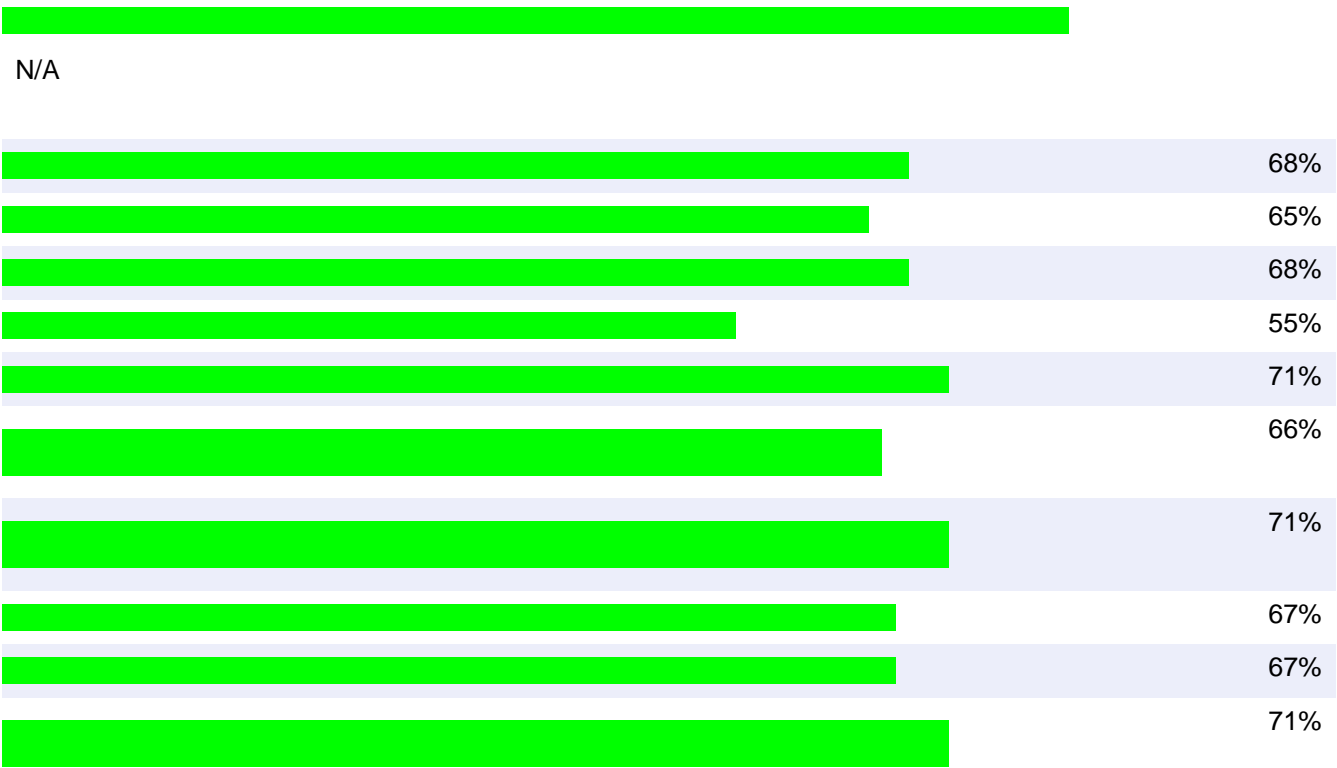


N/A



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N/A



4%



4%



4%



7%



3%



4%



3%



5%



6%



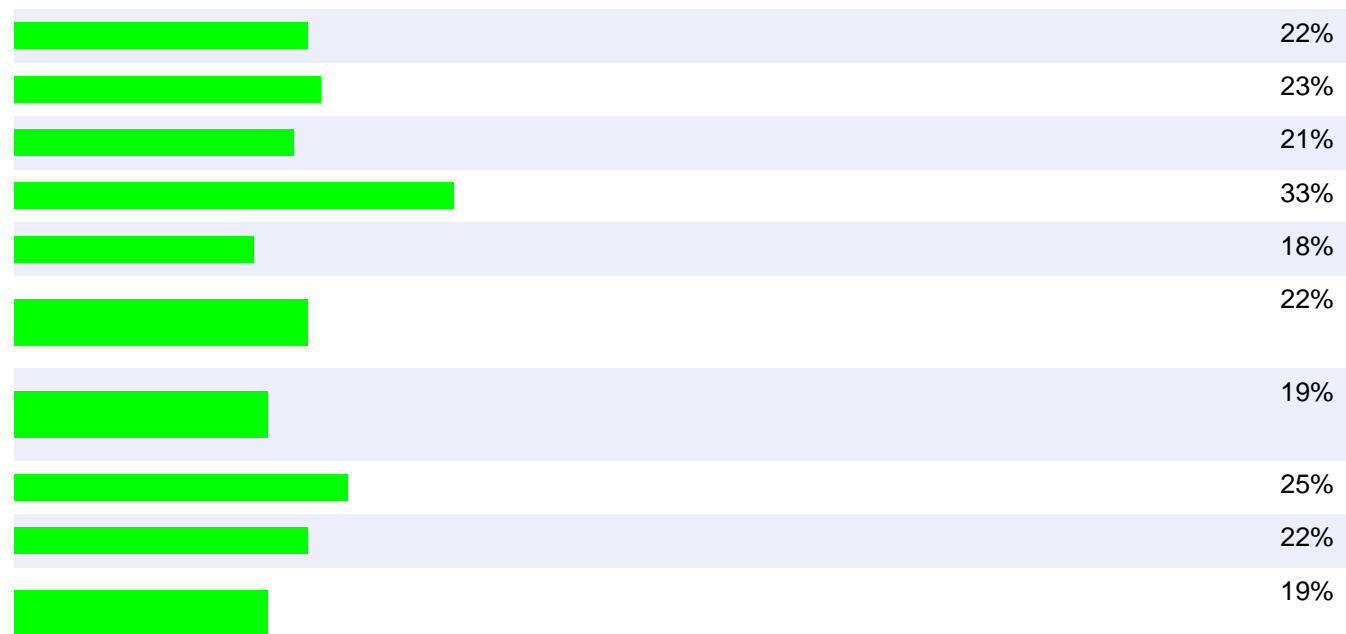
3%

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[Redacted]

N/A



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N/A

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

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